

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 1 GENERAL PROVISIONS

15.4.1.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.1.1 NMAC - Rp, 15.4.1.1 NMAC, 2/23/2021]

15.4.1.2 SCOPE: This rule applies to all persons subject to regulations promulgated under the New Mexico Bingo and Raffle Act by the New Mexico gaming control board.
[15.4.1.2 NMAC - Rp, 15.4.1.2 NMAC, 2/23/2021]

15.4.1.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Subsection G of 60-2F-6 NMSA 1978 authorizes the board to make rules to hold, conduct and operate all games of chance held in the state except those exempt under the New Mexico Bingo and Raffle Act.
[15.4.1.3 NMAC - Rp, 15.4.1.3 NMAC, 2/23/2021]

15.4.1.4 DURATION: Permanent.
[15.4.1.4 NMAC - Rp, 15.4.1.4 NMAC, 2/23/2021]

15.4.1.5 EFFECTIVE DATE: February 23, 2021 unless a later date is cited at the end of a section.
[15.4.1.5 NMAC - Rp, 15.4.1.5 NMAC, 2/23/2021]

15.4.1.6 OBJECTIVE: This rule establishes definitions of terms used in this chapter, clarifies the role of the New Mexico gaming control board in promulgating regulations and establishes the scope and severability of such rules.
[15.4.1.6 NMAC - Rp, 15.4.1.6 NMAC, 2/23/2021]

15.4.1.7 DEFINITIONS: Unless otherwise defined below, terms used in this chapter have the same meanings as set forth in the New Mexico Bingo and Raffle Act. The definitions set forth below shall be applicable to all parts of this chapter.

A. Definitions beginning with A:

(1) **“Accountant”** means a game accountant as defined in the act who further is an individual licensed by the board and designated by the bingo manager to fulfill duties relating to accounting procedures and reporting including filing of all board required quarterly reports and associated obligations, on behalf of the licensee.

(2) **“Act”** means the New Mexico Bingo and Raffle Act.

(3) **“Agent”** means any member or employee of the New Mexico gaming control board or any other person authorized to act on the board’s behalf.

(4) **“Appellant”** means a person aggrieved by an action of the New Mexico gaming control board, who files a request for hearing before the board.

(5) **“Appellee”** means the New Mexico gaming control board, its agents or its representatives.

(6) **“Applicant”** means a person who has applied for a license or approval of an act or transaction for which approval is required or allowed pursuant to the provisions of the act.

(7) **“Approved record”** means those records required by the act, or regulations promulgated there under which shall be maintained on forms prescribed or approved by the New Mexico gaming control board.

(8) **“Alternate bingo manager”** means an assistant to the bingo manager permitted by the board who assumes overall responsibility for supervising and managing the operation of games of chance in the bingo manager’s absence. The alternate bingo manager derives their authority from the licensed bingo manager. If an organization does not have a licensed bingo manager, they cannot conduct games of chance.

(9) **“Audit”** means an examination of an applicant’s or licensee’s accounting records, financial situation, and business practices to determine compliance with, state law, or rules adopted by the New Mexico gaming control board.

(10) **“Auxiliary”** means an organization that has a qualified affiliation with a licensee in accordance with a national and local charter, articles of incorporation, bylaws, or rules of an official auxiliary organization.

B. Definitions beginning with B:

(1) **“Bingo”** means a game of chance in which each player has one or more bingo cards printed with different numbers on which to place markers when the respective numbers are drawn and announced by a bingo caller. Bingo also includes those games of chance that do not contain an instant win component but contain numbers that must be exposed by the player and the winning combination is exposed by the draw of a bingo ball or by some other approved specific event. The approved specific event must consist of a method of randomly selecting numbers that correspond to the numbers printed by the manufacturer.

(2) **“Bingo caller”** means the individual who, in the game of bingo, draws and announces numbers.

(3) **“Bingo employee”** as defined in the act, means a person, paid or volunteer, connected directly with a game of chance but does not include nongaming personnel such as bartenders, cocktail servers or other persons engaged solely in preparing or serving food or beverages; secretarial or janitorial personnel; or stage, sound and light technicians. All bingo employees shall be permittees.

(4) **“Bingo manager”** means the person responsible for overseeing bingo and pull-tab activities conducted pursuant to a bingo license.

(5) **“Bingo operating account”** means an independent operating bank account established for bingo operations only for which all gross receipts and proceeds shall be maintained separately from licensee’s general operating accounts.

(6) **“Bingo tax”** means the excise tax imposed pursuant to Section 60-2F-21 NMSA 1978.

(7) **“Bingo winning combination”** means numbers which have been announced by the bingo caller, and a player has covered the predetermined arrangement and declares bingo, after which the pattern on the winning card is independently verified by a bingo employee.

(8) **“Board”** means the gaming control board or its designee.

C. Definitions beginning with C:

(1) **“Change fund”** means the cash used for making change.

(2) **“Charitable purposes”** means activities that promote, directly or indirectly, the well-being of the public at large or that benefit of an indefinite number of persons in the state.

(3) **“Completed application”** means that the application has been entirely filled in, the appropriate fee is attached, additional documentation requested is provided and signatures with proper notary are included.

(4) **“Credit report”** means a credit report generated by any of the three major credit agencies in the United States, which are equifax, experian and transunion.

D. Definitions beginning with D:

(1) **“Deal”** means a predetermined pool of pull-tabs with the same serial number and a predetermined number of winners.

(2) **“Direct relative”** means the individual’s spouse or spousal equivalent, parent, mother-in-law, father-in-law, brother-in-law, sister-in-law, brother, sister, child or stepchild.

(3) **“Door-prize”** means a promotional drawing where no additional consideration is charged for the chance to play.

E. Definitions beginning with E:

(1) **“Electronic transfer”** means transactions initiated through a financial institution which include ATM transactions, direct deposits, withdrawals or point-of-sale transactions.

(2) **“Employee”** means a person, paid or volunteer, who works in the service of the licensee, bingo or pull tab operation or works for the qualified organization.

(3) **“Enforcement action”** means an action by the board or its agents that limits, conditions, suspends or revokes a license or prior approval issued by the board, or an assessment of a fine by the board, or any combination of the foregoing.

(4) **“Executive director”** means the chief administrative officer appointed by the board.

(5) **“Extra cards”** means other cards sold at the door during a bingo occasion along with the master card. These cards are controlled by a separate color or size and serial number from the master card. This does not include special cards.

F. Definitions beginning with F:

(1) **“Fee”** includes all license, approval, investigative costs, taxes and fines imposed by the board or its agents.

(2) **“Fine”** means any monetary penalty assessed by the board or its agents for a violation of the act after an administrative hearing has been held or as negotiated between the board or its agents and the applicant or licensee in settlement proceedings.

G. Definitions beginning with G:

(1) **“Game of chance”** means an event in which payment for participation is required, a winner or winners are identified by an act of fate and prizes are awarded to the winners.

(2) **“Gross receipts”** means proceeds received by a bingo licensee from the sale of bingo cards, raffle tickets or pull-tab tickets, the sale of rights in any manner connected with participation in a game of chance or the right to participate in a game of chance, including any admission fee or charge, the sale of playing materials, and all other miscellaneous receipts.

H. Definitions beginning with H:

(1) **“Hard cards”** means a reusable bingo card.

(2) **“House rules”** means rules established by each licensee for items not covered by the act, or regulations promulgated under the act or other provisions of law.

(3) **“Hybrid game”** means a game of chance using pull-tabs as defined in the act which have both instant and non-instant winnings. The non-instant winnings are selected by drawing using a bingo blower or a seal card provided by the manufacturer of the game. This type of pull-tab game may be referred to as an “event game” or “side game.” Hybrid game pull-tabs may only be sold during a bingo occasion. Instant winnings must be announced by the bingo caller during the same occasion in which a hybrid game pull-tab deal is sold

I. Definitions beginning with I: [RESERVED]

J. Definitions beginning with J: [RESERVED]

K. Definitions beginning with K: [RESERVED]

L. Definitions beginning with L: “Licensed premises” means the area that has been approved to conduct games of chance.

M. Definitions beginning with M:

(1) **“Master board”** means the tray with five rows and 15 columns that holds bingo balls removed from the hopper in spaces specifically designated for each ball. This is the official score board for a bingo game.

(2) **“Master card”** means the main bingo card in use for the occasion that each player is required to have in their possession to play bingo. This is sometimes referred to as the door or admission card. This card is usually controlled by using only one color or size card.

N. Definitions beginning with N: [RESERVED]

O. Definitions beginning with O: [RESERVED]

P. Definitions beginning with P:

(1) **“Person”** means a legal entity or individual.

(2) **“Petitioner”** means the board or the board’s representative.

(3) **“Premises”** means the land together with all buildings, improvements and personal property located on the land, either leased or owned by the licensee.

(4) **“Promotional games”** means all bingo games, raffle tickets and pull-tabs that are awarded as a door prize, bingo prize, pull-tab prize or a free or reduced priced game, offered to any player for any reason.

(5) **“Pull-tab dispenser”** means a mechanical or electromechanical device that dispenses pull-tabs or reads a bar-code printed on the exterior of the pull-tab and displays the win or loss status of the pull-tab on a video display.

Q. Definitions beginning with Q: [RESERVED]

R. Definitions beginning with R:

(1) **“Records”** mean inventory records, bank records, accounting records, receipts, invoices, deposits, employee logs, payroll, taxes, bingo and occasion documentation, and any other document that is required under the current rules and the act.

(2) **“Respondent”** means a licensee or person to which an approval has been granted and who is the subject of a complaint issued by the board or its agents.

(3) **“Retail value”** means the price set by a licensee to participate in a game of chance.

S. Definitions beginning with S:

(1) **“Special card”** means a bingo card used for a specific game or games which is controlled by a separate color, serial number and manufacturer’s identification number. Special cards are additional bingo cards sold separately that entitle purchasers to participate in bingo games that cannot be played on either a master card or an extra card.

(2) **“Staff permit badge”** means a hard plastic card issued by the board or its agents with the licensee’s name, expiration date and photograph.

(3) **“State”** means the state of New Mexico.

T. Definitions beginning with T: [RESERVED]

U. Definitions beginning with U: [RESERVED]

V. Definitions beginning with V:

(1) **“Variance”** means a temporary exemption from a specific part or subpart of Title 15, Chapter 4, not to exceed the date of renewal of a license.

(2) **“Vendor”** means distributors and manufacturers of “equipment” as defined in the act.

W. Definitions beginning with W: “Willfully” means knowingly or purposefully.

X. Definitions beginning with X: [RESERVED]

Y. Definitions beginning with Y: [RESERVED]

Z. Definitions beginning with Z: [RESERVED]

[15.4.1.7 NMAC - Rp, 15.4.1.7 NMAC, 2/23/2021]

15.4.1.8 ADOPTION, AMENDMENT AND REPEAL: The New Mexico gaming control board is authorized to adopt regulations pursuant to the New Mexico Bingo and Raffle Act, Sections 60-2F-1 through 60-2F-26 NMSA 1978. From time to time as the board deems necessary, the board will adopt, amend and repeal such regulations, consistent with the policy, objectives, and purposes of the New Mexico Bingo and Raffle Act.

[15.4.1.8 NMAC - Rp, 15.4.1.8 NMAC, 2/23/2021]

15.4.1.9 CONSTRUCTION: Nothing contained in Title 15, Chapter 4 will be construed so as to conflict with any provision of the New Mexico Bingo and Raffle Act or any other applicable statute.

[15.4.1.9 NMAC - Rp, 15.4.1.9 NMAC, 2/23/2021]

15.4.1.10 SEVERABILITY: The sections and subsections of the parts in Chapter 4 of Title 15 promulgated by the board are deemed severable. If any section or subsection is found invalid, unconstitutional, or otherwise contrary to the laws of New Mexico by opinion of a court of competent jurisdiction or by legislative enactment, the opinion or enactment will invalidate only that particular section or subsection. All other provisions of Title 15, Chapter 4 will remain in full force and effect.

[15.4.1.10 NMAC - Rp, 15.4.1.10 NMAC, 2/23/2021]

15.4.1.11 TELEPHONE CONFERENCES:

A. In all cases where it is possible, board members shall attend public meetings of the board in person.

B. A member of the board may participate in a meeting of the board by means of a conference telephone when it is difficult or impossible for the member to attend the meeting in person, provided:

(1) each member participating by conference telephone can be and is identified when speaking;

(2) all participants in the telephone conference are able to hear each other at the same time; and

(3) members of the public who are attending the meeting are able to hear any member of the board who speaks during the meeting.

C. Whenever circumstances justifying participation by telephone conference arise, the board member requiring the telephone conference shall notify board staff as early in advance of the meeting as possible so that arrangements can be made to set up and operate necessary conference telephone equipment.

[15.4.1.11 NMAC - Rp, 15.4.1.11 NMAC, 2/23/2021]

15.4.1.12 RETENTION OF RECORDS: Licensee shall maintain and keep safe the books and records necessary to substantiate the particulars of all reports submitted to the board or required by the act or this title for a period of three years at the licensee’s administrative office.

[15.4.1.12 NMAC - Rp, 15.4.1.12 NMAC, 2/23/2021]

15.4.1.13 CONFIDENTIAL RECORDS: All tax identification and financial account identification numbers for an applicant, licensee or permittee submitted to the board shall be confidential and not be subject to any disclosure under the Inspection of Public Records Act.
[15.4.1.13 NMAC - Rp, 15.4.1.13 NMAC, 2/23/2021]

HISTORY OF 15.4.1 NMAC:

Pre-NMAC History: The material in this part was derived from that previously filed with the state records center and archives by department of alcohol and beverage control under: ABC Regulation No. 2B-3, Definition of Bingo and Raffle Terms, Relating to Section 60-2B-3 NMSA 1978, filed 12/22/1982.
Regulation No. 2B-3, Definition of Bingo and Raffle Terms, filed 3/21/1984.

History of Repealed Material:

15.4.1 NMAC, Bingo and Raffles - General Provisions, filed 9/16/2005 - Repealed, effective 4/15/2013.
15.4.1 NMAC, Bingo and Raffles - General Provisions, filed 3/27/2013 - Repealed, effective 2/23/2021.

Other History:

15.4.1 NMAC, Bingo and Raffles - General Provisions, filed 9/16/2005 replaced 15.4.1 NMAC, Bingo and Raffles - General Provisions, effective 4/15/2013.
15.4.1 NMAC, Bingo and Raffles - General Provisions, filed 3/27/2013 replaced 15.4.1 NMAC, Bingo and Raffles - General Provisions, effective 2/23/2021.

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 2 APPLICATION FOR LICENSURE

15.4.2.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.2.1 NMAC - Rp, 15.4.2.1 NMAC, 2/23/2021]

15.4.2.2 SCOPE: This rule applies to all licensees or applicants for licensure, or other approval under the New Mexico Bingo and Raffle Act.
[15.4.2.2 NMAC - Rp, 15.4.2.2 NMAC, 2/23/2021]

15.4.2.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Subsections I, J, K and L of 60-2F-6 NMSA 1978 authorize the board to adopt regulations concerning licensure for persons involved in the conducting of games of chance.
[15.4.2.3 NMAC - Rp, 15.4.2.3 NMAC, 2/23/2021]

15.4.2.4 DURATION: Permanent.
[15.4.2.4 NMAC - Rp, 15.4.2.4 NMAC, 2/23/2021]

15.4.2.5 EFFECTIVE DATE: February 23, 2021, unless a later date is cited at the end of a section.
[15.4.2.5 NMAC - Rp, 15.4.2.5 NMAC, 2/23/2021]

15.4.2.6 OBJECTIVE: This rule establishes standards and requirements for licensure and other approvals under the New Mexico Bingo and Raffle Act.
[15.4.2.6 NMAC - Rp, 15.4.2.6 NMAC, 2/23/2021]

15.4.2.7 DEFINITIONS: See 15.4.1.7 NMAC for applicable definitions.
[15.4.2.7 NMAC - Rp, 15.4.2.7 NMAC, 2/23/2021]

15.4.2.8 NATURE OF LICENSE AND APPLICATION REQUEST:

A. Any license or other approval issued by the board is deemed a revocable privilege. No person holding such a license or other approval is deemed to have any property rights therein.

B. Any application for a license or other approval submitted under the provisions of the act or this rule constitutes the seeking of a privilege, and the burden of proving qualification is on the applicant.

C. Any application for license or other approval from the board will constitute a request to the board for a decision on the applicant's general suitability, character, integrity, financial responsibility, and ability to engage in, or be associated with, the conduct of games of chance in New Mexico. By filing an application with the board, the applicant specifically consents to investigation to the extent deemed appropriate by the board.

D. By applying for and obtaining any license or other approval from the board, the applicant agrees to abide by all provisions of the act, the regulations promulgated pursuant to the act and all other applicable laws and regulations.

E. By applying for a license or other approval from the board, the applicant accepts all risks of adverse public notice, embarrassment, criticism, damages, or financial loss that may result from any disclosure or publication of any material or information contained in or relating to any application to the board.

[15.4.2.8 NMAC - Rp, 15.4.2.8 NMAC, 2/23/2021]

15.4.2.9 LICENSE CLASSIFICATIONS:

- A.** Licenses include:
- (1)** manufacturer's license, which authorizes the approved licensee to manufacture, produce, or sell to licensed distributors or licensed qualified organizations, any equipment or supplies for the conduct of games of chance in the state or for sale outside the state in accordance with the act and board rules;
 - (2)** distributor's license, which authorizes the approved licensee to buy, sell, distribute or market any equipment or supplies for the conduct of games of chance in the state or outside the state in accordance with the act and board rules; and

(3) and bingo and raffle operator's license, which authorizes a qualified organization to acquire equipment and supplies for the conduct of games of chance and to conduct games of chance on the licensed premises.

B. Other approvals include:

(1) staff permit, which authorizes the participation of the holder in the conduct of games of chance; staff permit for bingo caller, bingo manager, alternate bingo manager, accountant, all bingo employees, and any other position deemed necessary by the board;

(2) approval and classification of games of chance as either bingo, raffle, or pull-tabs; and

(3) approval to amend a license to show a change in the name and address of the permittees of the licensee under whom the games of chance shall be held. Should there be any change to the permittees listed on the license; the licensee shall be responsible for submitting the proper documentation within 10 days.

[15.4.2.9 NMAC - Rp, 15.4.2.9 NMAC, 2/23/2021]

15.4.2.10 APPLICATIONS, STATEMENTS, AND NOTICES - FORM AND GENERAL REQUIREMENTS:

A. Every application, statement, and notice required to be filed under the act or this rule shall be submitted on forms prescribed by the board and shall contain such information and documents as specified.

B. The applicant shall file with the application all requested information requested by the board. The application requires full disclosure of all information requested therein. The failure to provide all required and requested information may result in denial or delay in consideration of the application.

C. Upon request of the board or its agents, the applicant shall provide any additional information. The applicant shall provide all requested documents, records, supporting data, and other information within the time period specified in the request, or if no time is specified, within 15 days of the date of the request. If the applicant fails to provide the requested information within the required time period as set forth in the request or this rule, the board may deny the application unless the applicant can show good cause.

D. All information required to be included in a renewal application shall be true and complete as of the date of board action sought by the applicant. If there is any change in the information submitted to the board in the renewal application, the applicant shall file, within five days of the change, a written amendment disclosing all facts necessary to adequately inform the board of the change in circumstances before the board takes the requested action.

E. The application and any amendments shall be sworn to or affirmed by the applicant before a notary public.

F. At the board's discretion an applicant may be required to submit to a background investigation.

G. Neither the state, the board, or any agency with which the board contracts to conduct background investigations, or the employees of any of the foregoing, shall be held liable for any inaccurate information obtained through such an investigation.

H. The applicant shall cooperate fully with the board and its agents with respect to background investigation of the applicant, including, upon request, making available any and all of its books and records for inspection. The board may examine the background, personal history, financial associations, character, record and reputation of the applicant to the extent the board determines is necessary to evaluate the qualifications and suitability of the applicant.

I. The board may deny the application of any applicant that refuses or fails to provide any information requested by the board or its agents, provides incomplete or false information, or refuses to submit to a background investigation to the extent the board determines is necessary to evaluate the qualifications for a suitability of the applicant.

J. All new applications submitted to the board shall be completed within 30 days of the initial submission of the application, which time may be extended by the board upon good cause. Failure to complete the application within such time period shall result in the forfeiture of all licensing fees. Applicant shall be required to re-submit a new application with licensing fees should the applicant still wish to pursue licensure.

K. An applicant may amend the application at any time prior to final action by the board. The date of receipt of the amendment by the board shall establish the new filing date of the application with respect to the time requirements for action on the application.

L. An amendment to an application filed by the applicant after the date on which the board has taken the action sought under the application, if the amendment is approved by the board, shall become effective on the date determined by the board.

M. An applicant may file a written request for withdrawal of the application at any time prior to final action on the application by the board.
[15.4.2.10 NMAC - Rp, 15.4.3.10 NMAC, 2/23/2021]

15.4.2.11 REQUIREMENTS FOR DISCLOSURE IN APPLICATION; CONTENTS OF

APPLICATION: The applicant for a bingo and raffle operator's license shall submit with the application a proposed plan for the conduct of games of chance. Failure to include any of the following shall constitute an incomplete application. The plan shall include the following:

- A.** a physical address where games of chance will be conducted, mailing and physical address of the administrative office where all documentation for games of chance are kept;
- B.** a floor plan;
- C.** a copy of the applicant's current charter, articles of incorporation, or bylaws;
- D.** a list of the organization's current official roster of active and auxiliary members;
- E.** proof of organization's tax exempt status, if applicable;
- F.** if conducting pull-tab dispenser sales without concurrent bingo events, applicants that are not a veterans' or fraternal organization, shall include proof of IRS 501 (c)(3) tax exempt status;
- G.** if a charitable organization, documentation of the preceding four quarters or the last calendar year's activities in furtherance of a charitable purpose. Activities in furtherance of a charitable purpose include:
 - (1)** services provided directly by the organization for a charitable purpose;
 - (2)** monetary donations to other charitable organizations;
 - (3)** goods donated to individuals and organizations for a charitable purpose, substantiated by the names of the recipients, description of items donated and receipts for any items purchased by the organization prior to donation;
 - (4)** a charitable contribution shall be made to an organization outside the state of New Mexico only if the organization is either a charitable organization under Section 501(c)(3) of the Internal Revenue Code or the organization is the qualified organization's national organization and the distribution is used for charitable purposes.
- H.** evidence of good standing with the public regulation commission, parent organization, and the attorney general's office if applicable;
- I.** a description of all games of chance that the licensee will conduct for each approved occasion including:
 - (1)** the order in which games will be played;
 - (2)** the patterns needed to win;
 - (3)** whether the prize payout is based on sales or attendance; and
 - (4)** the price of each type of bingo card(s) offered for sale.
- J.** a payout schedule of the games of chance; if the applicant chooses to award prizes contingent on the number of patrons who play, separate payout schedules shall be submitted to the board in addition to announcing and posting the time of the attendance count; the attendance count shall be conducted 10 minutes prior to the start of each occasion; only schedules submitted to the board shall be used to pay prizes; issuance of the license constitutes approval of the payout schedule;
- K.** if checks will be used as an optional payout for prizes;
- L.** the days and times of each occasion where games of chance are held;
- M.** the house rules;
- N.** the name, address of the in-state financial institution where a bingo operating account has been established and into which all gross receipts from games of chance will be deposited;
- O.** bank signature card with all signatures and names of authorized signors on the bingo operating account; any changes to signatories on the bingo operating account, including additions and deletions, require notification to the board within three days;
- P.** a copy of any contract to lease the licensed premises or bingo equipment from a lessor or distributor; and
- Q.** any other information requested by the board or its agents.

[15.4.2.11 NMAC - Rp, 15.4.9.11 NMAC, 2/23/2021]

15.4.2.12 APPLICATION FOR STAFF PERMIT:

A. An organization with a bingo and raffle license shall designate only one bingo manager and one bingo accountant responsible for completion of the bingo and raffle activity reports, but may designate up to three alternate bingo managers.

B. Applicants shall submit:

- (1) completed staff permit application;
- (2) application fee;
- (3) signed and notarized authorization for a background investigation;
- (4) self disclosure form;
- (5) the applicant's fingerprints and photograph in duplicate. Fingerprints shall not be

accepted unless the fingerprints were taken under the supervision of a certified identification technician or a certified law enforcement officer;

(6) certificate of completion for training provided by the board or its agents if required by the board; and

(7) the applicant's credit report dated within the 30 days prior to submission of the applicant's signed application to the board.

C. Applicant shall not have a warrant for their arrest in any jurisdiction.

D. Each applicant shall submit a current photograph with each initial and renewal application. The photographs shall have been taken no earlier than three months before the date the application is filed.

E. A staff permit badge issued to a bingo employee shall indicate the permittee's name, staff permit number, and expiration date.

F. A staff permit issued by the board is not an endorsement or clearance by the board, but is merely verification that the individual has furnished the requested information for a staff permit to the board.

G. Applicants or permittees who intend to utilize their approval at a licensed venue not currently designated on the initial application shall submit notice to the board in writing prior to beginning new employment. Additionally this notification shall clearly specify whether the new employment is in addition to or substitute for the current employment. This shall be done on forms prescribed by the board.

H. An initial application shall be reviewed, granted or denied and responded to by the board's staff within 60 days of receipt of completed application.

I. All permits are valid for three years from the date of issuance.

J. Bingo managers and alternate bingo managers may work at other licensed organizations but shall be active members in good standing with each of the licensed organization.

[15.4.2.12 NMAC - Rp, 15.4.2.12 NMAC, 2/23/2021]

15.4.2.13 APPLICATION FOR MANUFACTURER'S OR DISTRIBUTOR'S LICENSE:

A. A person shall apply for and obtain a manufacturer's or distributor's license prior to engaging in the manufacture or distribution of equipment or supplies used in the conduct of games of chance.

B. Applicants shall submit a form prescribed by the board to include the vendor's name, address, contact information, federal and state tax identification numbers, evidence of good standing with the public regulation commission, all license numbers required to conduct business in New Mexico and a list of licensees with whom the applicant intends to conduct business.

C. Licenses shall be renewed every three years. Any change of vendor information shall be reported in writing to the licensing division within 10 days of change.

D. Applications for manufacturer's or distributor's licenses shall be made, processed, and determined in the same manner as applications for other licenses as set forth in the act and this rule.

[15.4.2.13 NMAC – Rp, 15.4.2.13 NMAC, 2/23/2021]

15.4.2.14 APPLICATION FEES:

A. The applicant shall pay, in the amount and manner prescribed by this rule, all license fees and fees and costs incurred in connection with the processing and investigation of any application submitted to the board.

B. Applicants shall submit the following nonrefundable fees with an application for licensure or other approval:

- (1) manufacturer's license, \$200;
- (2) distributor's license, \$200;
- (3) bingo and raffle operator's license, \$200;
- (4) bingo managers, alternate bingo managers and accountants staff permits, \$50; and
- (5) all other bingo employee staff permits, \$25.

C. In addition to any nonrefundable license or approval fee paid, all bingo, raffle, and pull tab operators, manufacturers, and distributors shall pay supplementary investigative fees and costs, if any.

D. The board may refuse to take final action on any application unless all license, approval, and investigation fees and costs have been paid in full. The board shall deny the application if the applicant refuses or fails to pay all such fees and costs. In addition to any other limitations on reapplication, the applicant shall not file any other application with the board until all such fees and costs are paid in full.

E. If the board determines at any time during the application process that the applicant is not qualified, or cannot qualify, to hold the license or other approval sought, the board shall notify the applicant, in writing. The board shall discontinue investigation and processing of the application and shall issue a final, written order denying the application.

F. The board may contract with any state board or agency to conduct any investigation required or permitted to be conducted under the act or board regulations, as determined necessary by the board.

G. Neither the license or approval fees nor any other fees or costs arising in connection with the application or investigation shall be refunded or waived on the grounds that the application was denied or withdrawn or that processing was otherwise terminated.

[15.4.2.14 NMAC - Rp, 15.4.2.14 NMAC, 2/23/2021]

15.4.2.15 CONDITIONS OF APPROVAL OF APPLICATION: The approval of any application is subject to the following conditions and constitutes the following agreements by the licensee:

A. the licensee shall at all times make its bingo establishment or business premises available for inspection by the board or its authorized representatives, with or without prior announcement;

B. the licensee consents to the examination of all accounts, bank accounts, and records of, or under the control of, the licensee, an account or preparer of the report, or any entity in which the licensee has a direct or indirect controlling interest; upon request of the board or its agents, the licensee shall authorize all third parties in possession or control of the requested documents to allow the board or its agents to examine such documents;

C. with respect to new license applications, the licensee shall commence the activity approved by the board within 90 days after the date of approval by the board on the application; failure to commence the approved activity voids the board's approval, and the licensee shall file a new application; the board, in its discretion, may waive the requirements of a new application; the licensee shall make written application for waiver to the board within thirty days of the date the board's action on the original application becomes void; and

D. the licensee shall be responsible for all registration, taxation, and licensing costs imposed by the act or other state law.

[15.4.2.15 NMAC - Rp, 15.4.2.15 NMAC, 2/23/2021]

15.4.2.16 GROUNDS FOR DENIAL OF APPLICATION:

A. The board may deny an application on any grounds deemed reasonable by the board. Without limiting the foregoing, the board may deny the application on any of the following grounds:

(1) evidence of an untrue or misleading statement of material fact, or willful omission of any material fact, in any application, statement, or notice filed with the board or made in connection with any investigation, including the background investigation;

(2) conviction of any crime in any jurisdiction;

(3) conviction of any administrative gaming offense in any jurisdiction;

(4) entry of a civil judgment against the applicant that is based, in whole or in part, on conduct that allegedly constituted a crime;

(5) direct or indirect association with persons or businesses of known criminal background or persons of disreputable character that may adversely affect the general credibility, security, integrity, honesty, fairness or reputation of the proposed activity;

(6) any aspect of the applicant's past conduct, character, or behavior that the board determines would adversely affect the credibility, security, integrity, honesty, fairness or reputation of the proposed activity;

(7) failure of the applicant or its employees to demonstrate adequate business ability and experience to establish, operate, and maintain the business for the type of activity for which application is made;

(8) failure to satisfy any requirement for application or to timely respond to any request by the board or its agents for additional information;

(9) permanent suspension, revocation, denial or other limiting action on any bingo license issued by any jurisdiction; or

(10) approval of the application would otherwise be contrary to New Mexico law or public policy.

B. The board may issue a license subject to conditions deemed appropriate by the board. Such conditions may include the imposition of a probationary period, specific limitations on bingo, raffle or pull-tab activities permitted under the license, administrative fines, or such other terms as the board requires.
[15.4.2.16 NMAC – Rp, 15.4.2.16 NMAC, 2/23/2021]

15.4.2.17 RESTRICTION FOR REAPPLYING: Any applicant whose application has been denied or whose license has been suspended or revoked shall not reapply for licensing or approval by the board for the period of one year.
[15.4.2.17 NMAC – Rp, 15.4.2.17 NMAC, 2/23/2021]

HISTORY OF 15.4.2 NMAC:

Pre-NMAC History: The material in this part was derived from that previously filed with the state records center and archives by department of alcohol and beverage control under:

ABC Regulation No. 2B-8(B), Game Manager and Employees, Relating to Section 60-2B-8(B), filed 12/22/1982).
Regulation No. 2B-8(B), Game Manager and Bingo Game Controls, filed 3/29/84.

ABC Regulation No. 2B-8(F), Inspection of Premises, Records, Machines and Devices, Relating to Section 60-2B-8(F) NMSA 1978, filed 12/22/1982.

Regulation No. 2B-8(F), Inspection of Premises, Records, Machines and Devices, Relating to Section 60-2B-8(F) NMSA 1978, filed 3/21/1984.

ABC Regulation No. 2B-8(O), Conduct During Bingo Games, Relating to Section 60-2B-8(O), filed 12/22/1982.

Regulation No. 2B-8(O), Conduct During Bingo Games, filed 3/21/1984.

ABC Regulation No. 2B-8(Q), Disclosure of Prizes, Relating to Section 60-2B-8(Q), filed 12/22/1982.

Regulation No. 2B-8(Q), Disclosure of Prizes, Relating to Section 60-2B-8(Q), filed 3/21/1984.

ABC Regulation No. 2B-8(S), Sale of Bingo Cards, Relating to Section 60-2B-8(S), filed 12/22/1982.

Regulation No. 2B-8(S), Sale of Bingo Cards, Relating to Section 60-2B-8(S), filed 3/21/1984.

ABC Regulation No. 2B-9(F), Security Guard or Personnel Relating to Section 60-2B-9(F), filed 12/22/1982.

Regulation No. 2B-9(F), Security Personnel, filed 3/29/1984.

Regulation No. 2B-8(K), Times of Occasions, Relating to Section 60-2B-8(K), filed 3/21/1984.

Regulation No. 2B-8(R), Verification of Numbers Drawn, Relating to Section 60-2B-8 (R), filed 3/21/1984.

History of Repealed Material: 15.4.2 NMAC, Bingo Controls, filed 9/16/2005 - Repealed, effective 4/15/2013.
15.4.2 NMAC, Bingo Controls, filed 3/27/2013 - Repealed, effective 2/23/2021.

Other: 15.4.2 NMAC, Bingo Controls, filed 9/16/2005 replaced by 15.4.2 NMAC, Bingo Controls, effective 4/15/2013.

15.4.2 NMAC, Bingo Controls, filed 3/27/2013 replaced by 15.4.2 NMAC, Bingo Controls, effective 2/23/2021.

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 3 LICENSE AND STAFF PERMIT RENEWAL

15.4.3.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.3.1 NMAC - Rp, 15.4.3.1 NMAC, 2/23/2021]

15.4.3.2 SCOPE: This rule applies to all persons subject to regulations promulgated under the New Mexico Bingo and Raffle Act by the New Mexico gaming control board.
[15.4.3.2 NMAC - Rp, 15.4.3.2 NMAC, 2/23/2021]

15.4.3.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Subsections I, J, K and L of Section 60-2F-6 NMSA 1978 authorize the board to adopt regulations concerning licensure for persons involved in the conducting of games of chance.
[15.4.3.3 NMAC - Rp, 15.4.3.3 NMAC, 2/23/2021]

15.4.3.4 DURATION: Permanent.
[15.4.3.4 NMAC - Rp, 15.4.3.4 NMAC, 2/23/2021]

15.4.3.5 EFFECTIVE DATE: March 23, 2021, unless a later date is cited at the end of a section.
[15.4.3.5 NMAC - Rp, 15.4.3.5 NMAC, 2/23/2021]

15.4.3.6 OBJECTIVE: This rule establishes standards for the periodic renewal of licenses issued under the New Mexico Bingo and Raffle Act.
[15.4.3.6 NMAC - Rp, 15.4.3.6 NMAC, 2/23/2021]

15.4.3.7 DEFINITIONS: See 15.4.1.7 NMAC for applicable definitions.
[15.4.3.7 NMAC - Rp, 15.4.3.7 NMAC, 2/23/2021]

15.4.3.8 NATURE OF LICENSE AND RENEWAL APPLICATION REQUEST:

- A.** Any renewed license or other approval issued by the board is deemed a revocable privilege. No person holding such a license or other approval is deemed to have any property rights therein.
 - B.** Any application for a renewed license or other approval submitted under the provisions of the act or this rule constitutes the seeking of a privilege, and the burden of proving qualification is on the applicant.
 - C.** Any renewal application for license or other approval from the board will constitute a request to the board for a decision on the applicant's general suitability, character, integrity, financial responsibility, and ability to engage in, or be associated with, the conduct of games of chance in New Mexico. By filing an application with the board, the applicant specifically consents to investigation to the extent deemed appropriate by the board.
 - D.** By applying for and obtaining any renewed license or other approval from the board, the applicant agrees to abide by all provisions of the act, the regulations promulgated pursuant to the act and all other applicable laws.
 - E.** By applying for a renewed license or other approval from the board, the applicant accepts all risks of adverse public notice, embarrassment, criticism, damages, or financial loss that may result from any disclosure or publication of any material or information contained in or relating to any application to the board.
- [15.4.8. NMAC - Rp, 15.4.3.8 NMAC, 2/23/2021]

15.4.3.9 RENEWAL APPLICATIONS, STATEMENTS, AND NOTICES - FORM AND GENERAL REQUIREMENTS:

- A.** All licenses shall expire on the third anniversary date of the original issuance and will be subject to renewal on an anniversary date basis. Every renewal application, statement, and notice required to be filed under the act or this rule shall be submitted on forms prescribed by the board and shall contain such information and documents as specified.
- B.** The applicant shall file with the renewal application all requested information requested by the board or its agents not less than 60 days prior to the expiration date. The renewal application requires full disclosure of all information requested therein. The failure to provide all required and requested information may result in grounds for denial or suspension of approval.

C. Upon request of the board or its agents, the applicant shall provide any additional information. The applicant shall provide all requested documents, records, supporting data, and other information within the time period specified in the request, or if no time is specified, within 15 days of the date of the request. If the applicant fails to provide the requested information within the required time period as set forth in the request or this rule, the board may deny the renewal application unless good cause is shown.

D. All information required to be included in a renewal application shall be true and complete as of the date of board action sought by the applicant. If there is any change in the information submitted to the board in the renewal application, the applicant shall file, within five days of the change, a written amendment disclosing all facts necessary to adequately inform the board of the change in circumstances before the board takes the requested action.

E. The renewal application and any amendments shall be sworn to or affirmed by the applicant before a notary public.

F. At the board's discretion an applicant may be required to submit to a background investigation.

G. Neither the state, the board, or any agency with which the board contracts to conduct background investigations, or the employees of any of the foregoing, shall be held liable for any inaccurate information obtained through such an investigation.

H. The applicant shall cooperate fully with the board and its agents with respect to background investigation of the applicant, including, upon request, making available any and all of its books and records for inspection. The board may examine the background, personal history, financial associations, character, record and reputation of the applicant to the extent the board determines is necessary to evaluate the qualifications and suitability of the applicant.

I. The board shall deny the renewal application of any applicant that refuses or fails to provide any information requested by the board or its agents, provides incomplete or false information, or refuses to submit to a background investigation to the extent the board determine is necessary to evaluate the qualifications for a suitability of the applicant.

J. All renewal applications shall be completed by the applicant within 15 days of submission. Failure to complete the renewal application within such time period shall result in the forfeiture of all licensing fees. Applicant shall be required to re-submit a new application with licensing fees should the applicant still wish to pursue licensure.

K. An applicant may amend the application at any time prior to final action by the board. The date of receipt of the amendment by the board or its agents shall establish the new filing date of the renewal application with respect to the time requirements for action on the application.

L. An amendment to a renewal application filed by the applicant after the date on which the board has taken the action sought under the application, if the amendment is approved by the board, shall become effective on the date determined by the board.

M. An applicant may file a written request for withdrawal of the renewal application at any time prior to final action on the application by the board.

[15.4.3.9 NMAC - Rp, 15.4.3.9 NMAC, 2/23/2021]

15.4.3.10 REQUIREMENTS FOR DISCLOSURE IN RENEWAL OF LICENSE ISSUED;

CONTENTS OF RENEWAL APPLICATION: The renewal of a bingo and raffle operator's license shall be filed with the board not less than 60 days prior to the expiration date. The licensee shall submit with the renewal application a proposed plan for the conduct of all games of chance. The plan shall include all of the requirements set forth in Section 15.4.2.11 NMAC.

[15.4.3.10 NMAC - Rp, 15.4.3.10 NMAC, 2/23/2021]

15.4.3.11 DENIAL OR DELAY IN LICENSURE:

A. The board may deny or delay an application for renewal if:

- (1) the applicant is delinquent in the payment of any installment of the bingo tax or of any other fees, fines, costs, or penalties imposed by the state;
- (2) the application is incomplete;
- (3) the quarterly reports are not current; or
- (4) other reasons deemed necessary by the board.

B. If the application is not properly verified or not fully, accurately and truthfully complete, any existing license may be suspended until the default has been corrected. A \$100 fee shall be assessed.

C. The renewal application acceptance date shall not alter the anniversary date. Should the license be issued after the anniversary date as a result of a late or incomplete application, the licensee shall expire on the original anniversary date.

[15.4.3.11 NMAC - Rp, 15.4.3.11 NMAC, 2/23/2021]

15.4.3.12 RENEWAL OF STAFF PERMIT ISSUED: Staff permits issued by the act expire three years from the date of issuance of the permit and are subject to renewal in accordance to the act and this rule. A complete application for renewal of the staff permit shall be filed with the board at least 10 days prior to the date of expiration. The renewal application shall be submitted on forms prescribed by the board.

A. Applicants shall submit:

- (1) a completed staff permit renewal application;
- (2) application fee;
- (3) signed and notarized authorization for a background investigation;
- (4) self disclosure form;
- (5) the applicant's fingerprints and photograph in duplicate. Fingerprints shall not be

accepted unless the fingerprints were taken under the supervision of a certified identification technician or a certified law enforcement officer; and

(6) the applicant's credit report dated within the 30 days prior to submission of the applicant's signed application to the board.

B. Permittees shall not have a warrant for their arrest in any jurisdiction.

C. Permittees shall submit a current photograph with each renewal application. The photographs shall have been taken no earlier than three months before the renewal application is filed.

D. Permittees who intend to use their staff permit at a licensed venue not currently designated on the initial or previous renewal applications shall submit notice to the board in writing prior to beginning new employment. Additionally, this notification shall clearly specify whether the new employment is in additional to or substitute for the current employment. This shall be done on forms prescribed by the board.

[15.4.3.12 NMAC - Rp, 15.4.3.12 NMAC, 2/23/2021]

15.4.3.13 RENEWAL FEES:

A. Renewal fees are as follows:

- (1) manufacturer, \$200;
- (2) distributor, \$200;
- (3) bingo operator, \$200;
- (4) bingo managers, alternate bingo managers and accountants staff permits, \$50; and
- (5) all other bingo employee staff permits, \$25

B. Any renewal application shall be deemed incomplete, and shall be subject to late fees and penalties, if the applicant does not include full payment for the license renewal fee with the application or if the applicant's check is returned due to insufficient funds.

[15.4.3.13 NMAC - Rp, 15.4.3.13 NMAC, 2/23/2021]

15.4.3.14 LATE RENEWAL OF LICENSE:

A. The board may, in its discretion, accept and process a renewal application filed after the deadline established in Subsection B of 15.4.3.9 NMAC. Any such application, however, shall be subject to a late renewal fee of \$100 dollars with an additional fee of \$10 per day up to 30 days.

B. If the licensee fails to renew within the required amount of time, any application received up to one year after the expiration date may be considered a renewal application. All applicable late fees shall be paid upon submission of the renewal application. Upon showing of good cause, the applicant may submit an initial application and have any late fees waived.

[15.4.3.14 NMAC - Rp, 15.4.3.14 NMAC, 2/23/2021]

15.4.3.15 LATE RENEWAL OF A STAFF PERMIT: If the permittee fails to submit a completed application and fee within the required amount of time, a \$50 late fee shall be assessed.

[15.4.3.15 NMAC - Rp, 15.4.3.15 NMAC, 2/23/2021]

15.4.3.16 MANDATORY CESSATION OF BINGO, RAFFLE AND PULL-TAB ACTIVITY: No licensee shall engage in any games of chance unless the licensee has received a renewed license from the board.

Any licensee that fails to renew its license as required by the act and this rule shall cease the games of chance authorized by the license on the date the license expires. Any person engaging in any games of chance without a renewed license may be subject to criminal sanctions.

[15.4.3.16 NMAC - Rp, 15.4.3.16 NMAC, 2/23/2021]

HISTORY OF 15.4.3 NMAC:

Pre-NMAC History: The material in this part was derived from that previously filed with the state records center and archives by department of alcohol and beverage control under:

ABC Regulation No. 2B-4, Responsibility to Post and Have in its Possession Certain Materials, Relating to Section 60-2B-4, filed 12/22/1982).

Regulation No. 2B-4, Responsibility to Post and Have in its Possession Certain Materials, filed 3/21/1984.

Regulation No. 2B-5, Location of Games, Relating to Section 60-2B-5, filed 3/21/1984.

ABC Regulation No. 2B-7, Display of Licensee's Name, Relating to Section 60-2B-7, filed 12/22/1982.

Regulation No. 2B-7, Display of Licensee's Name, Relating to Section 60-2B-7, filed 3/21/1984.

History of Repealed Material:

15.4.3 NMAC, Bingo Licenses, filed 9/16/2005 - Repealed, effective 4/15/2013.

15.4.3 NMAC, Bingo Licenses, filed 3/27/2013 - Repealed, effective 2/23/2021.

Other:

15.4.3 NMAC, Bingo Licenses, filed 9/16/2005, replaced by 15.4.3 NMAC, Bingo Licenses, effective 4/15/2013.

15.4.3 NMAC, Bingo Licenses, filed 3/27/2013, replaced by 15.4.3 NMAC, Bingo Licenses, effective 2/23/2021.

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 4 LICENSED PREMISES

15.4.4.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.4.1 NMAC - Rp, 15.4.4.1 NMAC, 2/23/2021]

15.4.4.2 SCOPE: This rule applies to all persons subject to regulations promulgated under the New Mexico Bingo and Raffle Act by the New Mexico gaming control board.
[15.4.4.2 NMAC - Rp, 15.4.4.2 NMAC, 2/23/2021]

15.4.4.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Subsection H of 60-2F-6 NMSA 1978 authorizes the board to adopt rules to implement the New Mexico Bingo and Raffle Act and to ensure that games of chance conducted in New Mexico are conducted with fairness and that the participants and patrons are protected against illegal practices on any premises.
[15.4.4.3 NMAC - Rp, 15.4.4.3 NMAC, 2/23/2021]

15.4.4.4 DURATION: Permanent.
[15.4.4.4 NMAC - Rp, 15.4.4.4 NMAC, 2/23/2021]

15.4.4.5 EFFECTIVE DATE: February 23, 2021, unless a later date is cited at the end of a section.
[15.4.4.5 NMAC - Rp, 15.4.4.5 NMAC, 2/23/2021]

15.4.4.6 OBJECTIVE: This rule establishes standards and requirements for premises on which licensed games of bingo, raffle and pull-tabs are operated by a licensee pursuant to the New Mexico Bingo and Raffle Act.
[15.4.4.6 NMAC - Rp, 15.4.4.6 NMAC, 2/23/2021]

15.4.4.7 DEFINITIONS: See 15.4.1.7 NMAC for applicable definitions.
[15.4.4.7 NMAC - Rp, 15.4.4.7 NMAC, 2/23/2021]

15.4.4.8 SUITABILITY OF PREMISES: The licensed premises shall meet the requirements of the act and regulations promulgated under the act.

A. The proposed licensed premises shall comply with all zoning ordinance of the city or county and fire safety, health or building codes.

B. A licensee shall maintain a secure storage area on the licensed premises for funds, bingo cards, pull-tabs and raffle tickets.

[15.4.4.8 NMAC - Rp, 15.4.4.8 NMAC, 2/23/2021]

15.4.4.9 AREA OF LICENSED PREMISES; RESTRICTIONS:

A. The licensed premises shall be clearly marked and no games of chance shall be permitted outside of the licensed premises.

B. No bingo operator's license shall encompass more than one licensed premise.

C. Licensees allowing use of their licensed premise by a non-licensed organization, as defined in Subsection Y of 60-2F-4 1978 and Paragraph (2) of Subsection A of 60-2F-26 NMSA 1978, in the conduct of bingo or raffle shall submit forms prescribed by the board.

D. Any applicant or licensee who leases all or part of the licensed premises or proposed licensed premises shall furnish the following information to the board within 30 days of the effective date of the lease:

(1) the lessor's name and address;

(2) copy of the lease;

(3) statement describing any business relationships between the licensee or applicant and the lessor other than the lease; and

(4) any other information requested by the board.

E. Failure to provide the information requested constitutes sufficient grounds for the board to deny the application.

F. The licensee shall furnish to the board complete information pertaining to any change in any premises lease within 30 days after the effective date of such change.

G. No licensee shall conduct any activity authorized under the act, if the lease, rent, contract, or any other arrangements under which the right to use the premises requires rental or other payment to another, based on a percentage of receipts or profits derived from such licensed activities.

H. No rental or lease agreement for real or personal property shall be in excess of fair market value, which shall be the responsibility of the licensee to demonstrate to the board or its agents upon request.

I. All rental and lease agreements shall be subject to prior approval by the board or its agents to ensure compliance with all applicable laws, rules and regulations.

[15.4.4.9 NMAC - Rp, 15.4.4.9 NMAC, 2/23/2021]

15.4.4.10 CHANGE OF LOCATION:

A. A licensee's licensed premise may be amended from the location shown on the physical license and listed in the original application with written notification to the board. The notification shall include the information required by the licensing division and payment of a nonrefundable fee of \$100.

B. Failure of the licensee to obtain the board's prior approval of the relocation of the license as issued under the act may result in administrative action including but not limited to suspension, revocation, and fines to the licensee and bingo manager.

[15.4.4.10 NMAC - Rp, 15.4.4.10 NMAC, 2/23/2021]

HISTORY OF 15.4.4 NMAC:

Pre-NMAC History: The material in this part was derived from that previously filed with the state records center and archives by department of alcohol and beverage control under:

ABC Regulation No. 2B-9, Crimes Requiring Police Report Relating to Section 60-2B-9 NMSA 1978, filed 12/22/1982.

Regulation No. 2B-9, Expenses and Reporting Relating to Section 60-2B-9 NMSA 1978, filed 3/29/1984.

ABC Regulation No. 2B-9(A) Bingo Games Records Relating to Section 60-2B-9(A) NMSA 1978, filed 12/22/1982.

Regulation No. 2B-9(A), Records - Bingo Games, filed 3/21/1984.

ABC Regulation No. 2B-4A(2), Inspection of Suppliers Records, Relating to Section 60-2B-4A(2) NMSA 1978 filed 2/11/1983.

History of Repealed Material:

15.4.4 NMAC, Bingo Reporting, filed 9/16/2005 - Repealed, effective 4/15/2013.

15.4.4 NMAC, Bingo Reporting, filed 3/27/2013 - Repealed, effective 2/23/2021.

Other:

15.4.4 NMAC, Bingo Reporting, filed 9/16/2005, Replaced by 15.4.4 NMAC, Bingo Reporting, effective 4/15/2013.

15.4.4 NMAC, Bingo Reporting, filed 3/27/2013, Replaced by 15.4.4 NMAC, Bingo Reporting, effective 2/23/2021.

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 5 OPERATING PROCEDURE STANDARDS

15.4.5.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.5.1 NMAC - Rp, 15.4.5.1 NMAC, 2/23/2021]

15.4.5.2 SCOPE: This rule applies to all persons subject to regulations promulgated under the New Mexico Bingo and Raffle Act by the New Mexico gaming control board.
[15.4.5.2 NMAC - Rp, 15.4.5.2 NMAC, 2/23/2021]

15.4.5.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Subsections G and H of 60-2F-6 NMSA 1978 authorize the board to adopt rules to hold, conduct and operate all games of chance held in the state except those exempt under the New Mexico Bingo and Raffle Act, implement the act, and to ensure that games of chance conducted in New Mexico are conducted with fairness and that the participants and patrons are protected against illegal practices on any premises.
[15.4.5.3 NMAC - Rp, 15.4.5.3 NMAC, 2/23/2021]

15.4.5.4 DURATION: Permanent.
[15.4.5.4 NMAC - Rp, 15.4.5.4 NMAC, 2/23/2021]

15.4.5.5 EFFECTIVE DATE: February 23, 2021, unless a later date is cited at the end of a section.
[15.4.5.5 NMAC - Rp, 15.4.5.5 NMAC, 2/23/2021]

15.4.5.6 OBJECTIVE: This rule establishes requirements for operating procedures of bingo operator licensees.
[15.4.5.6 NMAC - Rp, 15.4.5.6 NMAC, 2/23/2021]

15.4.5.7 DEFINITIONS: See 15.4.17 NMAC for applicable definitions.
[15.4.5.7 NMAC - Rp, 15.4.5.7 NMAC, 2/23/2021]

15.4.5.8 GENERAL DUTIES:

A. It is the responsibility of every licensee to be informed of the content of the act, rules promulgated under the act, and all amendments to either, and any board prescribed training, if applicable. Lack of knowledge of the act, rules, or amendments thereto shall not be an excuse or defense for any violations.

B. A licensee shall maintain all records required by the board in accordance with rules and as required by law.

C. A licensee shall provide immediate access to all records and premises of the licensee for inspection at the request of the board or its agents and all law enforcement agencies.

D. A licensee shall keep current all payments and obligations to the licensing authority, suppliers and distributors of gaming equipment, lessors of premises, and tax payments to the taxation and revenue department.

E. A licensee shall not extend credit to a player in any game of chance.

F. A licensee shall not enter into any agreement with providers of equipment or services, including lessors of premises, which imposes restrictions on the licensee with respect to the use of net proceeds.
A licensee shall not purchase goods or services for which the cost exceeds fair market value, which shall be the responsibility of the licensee to demonstrate to the board or its agents upon request.

G. A licensee shall obtain bingo, raffle and pull-tab supplies and all associated equipment only from a licensed distributor, manufacturer or operator.

H. A licensee shall employ methods that safeguard all bingo, raffle and pull-tab assets.
[15.4.5.8 NMAC - Rp, 15.4.5.8 NMAC, 2/23/2021]

15.4.5.9 METHODS OF OPERATION:

A. All licensed premises shall be operated in a manner consistent with the act, and the rules promulgated there under.

B. All licensees shall conduct all games of chance in a manner that does not pose a threat to the public health, safety and welfare of the citizens of New Mexico or reflect adversely on the security or integrity of charitable gaming.

C. It is the responsibility of the licensee to employ and maintain suitable methods of operation consistent with state policy. Willful or persistent use of methods of operation deemed unsuitable, or failure of the licensee to use suitable methods, shall constitute grounds for revocation of the license and imposition of a fine or other disciplinary action by the board.

D. Licensees shall maintain singular control of the conduct of games of chance within their bingo operation, and at no point shall engage with, facilitate, employ or allow a commercial lessor, the owner of a premises and all parties who lease or sublease a premises to the bingo licensee for the conduct of games of chance, to participate in the conduct of any game of chance or bingo occasion regulated by the New Mexico Bingo and Raffle Act. Prohibited acts under this Subsection D include, but are not limited to, the managing, operating, promoting, advertising or administering of a game of chance or any arrangement for payments to a lessor, owner or any other party that is based on a licensee's revenue from games of chance.

E. No person having a financial interest in a licensed distributor or manufacturer, including a spouse, first degree relative, employee or agent of a licensed distributor or manufacturer, shall operate, manage, conduct, advise or assist in the operating, managing, conducting, promoting or administering of any game of chance, except that a distributor or manufacturer may advertise or promote bingo events free of charge on behalf of licensed bingo operators at no cost as an in-kind donation. For purposes of this subsection, the term "assist" shall include, but is not limited to, the payment of any expense of a licensed organization, whether such payment is by loan or otherwise. [15.4.5.9 NMAC - Rp, 15.4.5.9 NMAC, 2/23/2021]

15.4.5.10 UNSUITABLE METHODS OF OPERATION: Any activity by any licensee or employee that is contrary to the health, safety, morals, or welfare of the public, shall be deemed an unsuitable method of operation. Without limitation, the following shall be determined to be unsuitable methods of operation:

A. directly or indirectly assisting, employing, or associating with persons or businesses of disreputable character that may adversely affect the general credibility, security, integrity, honesty, fairness or reputation of the proposed activity;

B. employing any person required to hold a staff permit who has been denied a staff permit, or who has failed to or refused to apply for a staff permit;

C. failing to comply with all federal, state and local laws and regulations governing the operations of games of chance, including without limitation the payment of all fees and taxes;

D. denying the board or its agents or other authorized persons access to a licensed premise or records;

E. misrepresentation of any material fact or information to the board or its agents;

F. obstructing or impeding the activities of the board or its agents;

G. conducting or permitting the conduct, knowingly or unknowingly, of any game of chance other than that allowed pursuant to the act;

H. knowingly or unknowingly permitting the conduct of games of chance by any other entity at a location or premises at the time, regardless of the division or separation of rooms within the building, hall, or enclosure;

I. failing to require employees to wear staff permits;

J. employment of, contracting with, associating with, or participating in any enterprise or business that has failed to obtain a license;

K. failing to immediately award prize(s) to winning patrons;

L. failing to adhere to and enforce house rules; and

M. allowing any of its members operating any licensed activity to directly or indirectly in the course of such operations;

(1) employ any device, scheme or artifice to defraud or deceive;

(2) make any untrue or misleading statement; or

(3) engage in any act, practice or course of operation that would operate as a fraud or deceit upon any person; and

N. otherwise failing to conduct games of chance in accordance with the act or this chapter.

[15.4.5.10 NMAC - Rp, 15.4.5.10 NMAC, 2/23/2021]

15.4.5.11 REPORTS OF VIOLATIONS:

A. Any licensee or permittee shall immediately notify the board's enforcement division by telephone and in writing of the discovery of any violation or suspected violation of the act or rules promulgated under the act, or of any other local, state or federal law on the licensed premises or related to the licensed operation.

B. Each licensee shall immediately by telephone and in writing report any discovered or suspected plan, scheme, device or other methods of cheating that may compromise the integrity of any game of chance offered for play, or used for any other gaming purpose within the state by such licensee. Any investigation conducted under this subsection shall be considered confidential except that the board may, in its sole discretion, take whatever steps it deems necessary or appropriate to address or mitigate cheating, including distributing a warning about cheating to other state licensees or other licensing jurisdictions.

[15.4.5.11 NMAC - Rp, 15.4.5.11 NMAC, 2/23/2021]

15.4.5.12 PAYMENT OF WINNINGS:

A. All prizes shall be paid from the licensee's bingo operating account.

B. All gross receipts collected during the occasion shall be deposited into the bingo operating account. Prize payouts from gross receipts collected during an occasion is prohibited.

C. Upon determining a winner, the licensee shall remove any merchandise prize won immediately from display and it shall be tendered to the winner. Cash or checks issued for prizes shall be awarded immediately. Checks issued for prizes from the bingo operating account shall be consecutively numbered, signed by two authorized representatives of the licensee and made payable to a person, and the nature of the payment shall be noted on the face of the check.

D. Licensees offering any merchandise as a prize shall have documented proof of ownership of said item, free from any and all liens, mortgages and encumbrances prior to the sale of any bingo cards, raffle tickets or pull-tabs. This documented evidence of ownership shall be made available to the either the board or any law enforcement agency upon demand.

[15.4.5.12 NMAC - Rp, 15.4.5.12 NMAC, 2/23/2021]

15.4.5.13 PATRON COMPLAINTS AND DISPUTES:

A. Unresolved patron complaints shall be reported to the board's enforcement division by telephone and in writing on a form prescribed by the board within 72 hours.

B. In the event an unresolved dispute arises with a patron concerning payment of alleged winnings, the licensee shall provide the patron with a patron dispute form at the time of the dispute, and the licensee and patron shall each complete a separate patron dispute form immediately. Within 72 hours of the dispute, the licensee and patron shall separately submit a copy of the patron dispute form to the enforcement division. The form may be submitted by facsimile, electronic mail, or U.S. mail.

[15.4.5.13 NMAC - Rp, 15.4.5.13 NMAC, 2/23/2021]

15.4.5.14 POSSESSION AND VERIFICATION OF STAFF PERMITS:

A. Every permittee shall wear a valid staff permit badge that is easily visible at all times when engaged in the conduct of games of chance.

B. Refusal or failure to wear the staff permit badge as required in this rule shall be grounds for disciplinary action.

C. If a permittee's badge is lost or stolen, the permittee shall notify the board immediately and purchase a replacement badge.

D. The permittee shall wear a temporary badge provided by the board in place of the lost or stolen badge until a replacement badge is received.

[15.4.5.14 NMAC - Rp, 15.4.5.14 NMAC, 2/23/2021]

15.4.5.15 EMPLOYEE CONDUCT:

A. No employee may accept any type of gift, percentage of winnings, money or a thing of value from any player or any person associated with a player in exchange for influencing the outcome of a game of chance.

B. No bingo employee shall play any game of chance during the same bingo occasion in which they have worked as a bingo employee for any length of time.

C. There shall be no private exchange of information between the caller and any other person which identifies numbers drawn or suggests numbers to be drawn as part of a game of chance, verbally or by any other method, prior to the verification of winning numbers.

[15.4.5.15 NMAC - Rp, 15.4.5.15 NMAC, 2/23/2021]

15.4.5.16 SECURITY:

A. Licensees shall implement and maintain security measures that shall ensure safe and honest operation of the bingo establishment.

B. The licensee shall identify paid security personnel, if any, by badge or uniform while games of chance are being conducted. These personnel shall not be permitted by the licensee to play or to participate in the conduct of games of chance.

[15.4.5.16 NMAC - Rp, 15.4.5.16 NMAC, 2/23/2021]

15.4.5.17 HOUSE RULES:

A. A licensee shall establish house rules applicable to the conduct of games of chance as long as the rules do not conflict with the act or this title. Before any licensee enacts, adopts or modifies any house rules, the rules shall be submitted to the board for approval.

B. A copy of the house rules shall be in the licensee's possession at all times and made available to any person on request.

C. Houses rules shall be posted inside and near all entrances to the licensed premise.

D. Postings shall have at the top "*house rules*" in a minimum 24 point non-cursive font followed by the rules in a 14 point non-cursive font.

E. At a minimum house rules shall address the following:

- (1) last number called, required or not;
- (2) temporary suspension of bingo occasion or game;
- (3) explanation of tiered payouts and if refunds are or are not given;
- (4) how "bingo" is signaled and who must receive the signal to stop the game;
- (5) multiple prize awards;
- (6) condition under which a winning pull-tab will be paid;
- (7) check cashing policy;
- (8) age requirements;
- (9) smoking;
- (10) reserving seats;
- (11) promotional games;
- (12) tipping; and
- (13) procedures and forms required to be completed by the patron and licensee in the event of a patron dispute or complaint.

[15.4.5.17 NMAC - Rp, 15.4.5.17 NMAC, 2/23/2021]

15.4.5.18 FORMS: The board may prescribe all forms called for or required by the act or this chapter, and all filings with the board shall be accompanied by such affidavits, documents, and other supporting data as the board requires.

[15.4.5.18 NMAC - Rp, 15.4.5.18 NMAC, 2/23/2021]

15.4.5.19 RESPONSIBILITY TO POST AND HAVE IN ITS POSSESSION CERTAIN MATERIAL:

A. A copy of the Bingo & Raffle Act and Title 15, Chapter 4 of the NMAC in their entirety shall be present during the conduct of all games of chance and made available to any patron upon request.

B. The licensee shall post a notice in a minimum 24 point non-cursive font in two or more conspicuous places stating that copies of the act and rules promulgated thereunder and the house rules may be obtained from the bingo manager for any player to read.

[15.4.5.19 NMAC - Rp, 15.4.5.19 NMAC, 2/23/2021]

15.4.5.20 DISPLAY OF LICENSEE'S NAME:

A. Licensees shall clearly display the name of the organization holding a bingo game in an area adjacent to the caller. The name shall be in letters at least six inches high.

B. The name displayed shall be the name of the organization licensed to conduct the bingo game followed by the word "*bingo*" or "*raffle*".

C. The licensee shall not assume or display any other trade or fictitious name.

D. If the premises are rented or used by more than one organization, the organization playing at that time and date will display its license.

[15.4.5.20 NMAC - Rp, 15.4.5.20 NMAC, 2/23/2021]

15.4.5.21 INSPECTION OF PREMISES, RECORDS, MACHINES AND DEVICES:

A. An agent of the board may enter a licensee's premises without advance notice. During bingo occasions, a space shall be left behind players and between tables to allow the agent to walk down each row of tables and inspect bingo cards in play.

B. An agent may perform all or any of the following:

(1) count all monies received during the operation of the licensed activities in the premises, inspect income received by the licensee and inspect records of prizes paid out;

(2) examine and copy any records of the licensee;

(3) examine all pieces of equipment or parts thereof, or devices of any nature which are being used to conduct the licensed activities and to require the licensee to dismantle equipment, if necessary, except during operation of a game; and

(4) perform other inspections as the agent deems necessary to ensure compliance with the act or rules.

[15.4.5.21 NMAC - Rp, 15.4.5.21 NMAC, 2/23/2021]

15.4.5.22 DISCLOSURE OF PRIZES DURING GAMES OF CHANCE:

A. The licensee shall clearly and audibly disclose full information before each game concerning the number of prizes to be awarded, whether the prizes are awarded in cash, check, or merchandise, and the cash value and the method by which such prizes may be awarded, including the cost of playing.

B. Prizes or prize money offered shall be communicated to all players 30 minutes prior to the start of a game and cannot be altered thereafter.

[15.4.5.22 NMAC - Rp, 15.4.5.22 NMAC, 2/23/2021]

15.4.5.23 DOOR PRIZES: The value of a door prize shall not exceed \$1,000.

[15.4.5.23 NMAC - Rp, 15.4.5.23 NMAC, 2/23/2021]

15.4.5.24 PROMOTIONAL GAMES OF CHANCE: Free and discounted games of chance may be awarded to players when:

A. house rules describe how these games of chance are awarded;

B. no employee or members of employee's household are permitted to participate;

C. method of award is equitable and non-discriminatory;

D. the following information is collected, recorded and retained per occasion in accordance with the records retention requirements;

(1) name, address and phone number of players receiving the promotional game;

(2) the date and occasion the promotional game was played; and

(3) the retail value of the promotional game;

E. all promotional games awarded are subject to the bingo tax; and

F. licensee shall compute the bingo tax using the retail value of a non-promotional game and not the free or reduced price.

[15.4.5.24 NMAC - Rp, 15.4.5.24 NMAC, 2/23/2021]

15.4.5.25 EMPLOYEE TERMINATION; SURRENDER AND CANCELLATION STAFF PERMIT:

A. A permittee who is not employed by at least one licensee shall surrender their staff permit badge to the board within 10 days.

B. Licensee shall notify the board, in writing, of a permittee termination within three days.

C. A staff permit expires if the permittee is not employed in a permitted position for a period greater than 90 days.

D. Licensee shall notify the board, in writing when a permittee is not employed in a permitted position for a period greater than 90 days.

[15.4.5.25 NMAC - Rp, 15.4.5.25 NMAC, 2/23/2021]

15.4.5.26 TEMPORARY CESSATION OF GAMES OF CHANCE:

A. The licensee shall contact the board in writing prior to the cessation of one or more bingo occasions or cessation of pull-tab dispenser operations. In the event there is an emergency and prior notice cannot be given, the licensee shall advise the board no later than the next business day.

B. If bingo operations cannot resume on the next scheduled occasion, or pull-tab dispenser operations cannot resume by the next scheduled day, the licensee shall notify the board in writing and include the dates and times of the occasions or cessation of dispenser operations and the reason for the closure.

C. If the cessation of bingo occasions or pull-tab dispenser operations exceeds 30 days, the licensee shall notify the board in writing and include the length of the cessation, the reason for cessation, and the date regular operations will resume. The licensee shall provide updated notifications to the board every 30 days thereafter until such time as bingo occasions or pull-tab dispenser operations resume.

D. Any bingo operator licensee that ceases games of chance for more than 90 consecutive days and has not requested and received authorization from the board to do so, shall surrender its bingo operator's license to the board. The board may suspend or revoke the bingo operator's license, absent good cause shown for cessation of operation exceeding 90 consecutive days.

[15.4.5.26 NMAC - Rp, 15.4.5.26 NMAC, 2/23/2021]

15.4.5.27 CESSATION OF GAMES OF CHANCE; SURRENDER AND CANCELLATION OF LICENSE:

A. The licensees shall notify the taxation and revenue department of cessation of bingo and raffle activities in writing.

B. The licensee seeking to cease operations shall submit a form prescribed by the board to include the licensee's name, license number and the names of all permittees with badge numbers, and the type of property/venue to the board's licensing division no later than 10 days from the final occasion.

C. The licensee shall surrender all licenses issued by the board to the board's licensing division no later than 10 days from the final occasion.

D. The licensee may sell or donate any equipment only to licensed operators or distributors.

E. The licensee shall sell or donate unopened pull-tab deals only to licensed operators or distributors.

F. The licensee may sell or donate unopened packages of bingo cards only to licensed operators or distributors.

G. All reporting requirements apply to the final quarterly report.

H. The licensee shall submit the final quarterly bingo and raffle activity reports on the prescribed quarterly report forms no later than 45 days from the final occasion conducted.

I. All monies in the bingo operating account shall be fully distributed and checks cleared no later than the 45 days from the last occasion. The bingo operating account balance should be zero. Proof of a zero balance in the bingo operating account and the closing of that account shall be sent to the board.

J. The ceasing of bingo activities does not relieve the bingo operator licensee of its obligations to pay any tax, fees or costs due or to submit any report or information required as a result of engaging in games of chance.

K. The board may take disciplinary action against any licensee that ceases games of chance without notice to the board, including revoking the license, imposing a fine, or both.

[15.4.5.27 NMAC - Rp, 15.4.5.27 NMAC, 2/23/2021]

HISTORY OF 15.4.5 NMAC: [RESERVED]

History of Repealed Material:

15.4.5 NMAC, Bingo and Raffles - Operating Procedure Standards, filed 3/27/2013 - Repealed, effective 2/23/2021.

Other History:

15.4.5 NMAC, Bingo and Raffles - Operating Procedure Standards, filed 3/27/2013 replaced 15.4.5 NMAC, Bingo and Raffles - Operating Procedure Standards, effective 2/23/2021.

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 6 EQUIPMENT; BINGO, RAFFLE, PULL-TABS

15.4.6.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.6.1 NMAC - Rp, 15.4.6.1 NMAC, 2/23/2021]

15.4.6.2 SCOPE: This rule applies to all persons subject to regulations promulgated under the New Mexico Bingo and Raffle Act by the New Mexico gaming control board.
[15.4.6.2 NMAC - Rp, 15.4.6.2 NMAC, 2/23/2021]

15.4.6.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Subsection H of 60-2F-6 NMSA 1978 authorizes the board to adopt rules to implement the New Mexico Bingo and Raffle Act and to ensure that games of chance conducted in New Mexico are conducted with fairness and that the participants and patrons are protected against illegal practices on any premises.
[15.4.6.3 NMAC - Rp, 15.4.6.3 NMAC, 2/23/2021]

15.4.6.4 DURATION: Permanent.
[15.4.6.4 NMAC - Rp, 15.4.6.4 NMAC, 2/23/2021]

15.4.6.5 EFFECTIVE DATE: February 23, 2021, unless a later date is cited at the end of a section.
[15.4.6.5 NMAC - Rp, 15.4.6.5 NMAC, 2/23/2021]

15.4.6.6 OBJECTIVE: This rule establishes standards for the evaluation, testing, approval, modification, maintenance, and disposition of bingo, raffle and pull-tab equipment.
[15.4.6.6 NMAC - Rp, 15.4.6.6 NMAC, 2/23/2021]

15.4.6.7 DEFINITIONS: See 15.4.1.7 NMAC for applicable definitions.
[15.4.6.7 NMAC - Rp, 15.4.6.7 NMAC, 2/23/2021]

15.4.6.8 BINGO EQUIPMENT:

A. Authorized equipment and cards, including all bingo related items used in the conduct of bingo, shall be maintained in good repair and sound working condition. The board or its agents may order that any equipment, cards or related items immediately be repaired or replaced, if after examination, they are found to be defective.

B. All 75 balls of equal weight and diameter shall be present for bingo games and free of creases, holes or other damage.

C. The master board is the only official scorer. A lighted display board may be used, but it is not official.

D. Disposable bingo cards shall be used in all bingo games.

E. Each pack of bingo cards sold wholesale shall be consecutively numbered from the first card to the last and each card shall contain, on its face, both its individual consecutive serial number and the identification number assigned by the manufacturer.

F. Hard cards are prohibited.

G. If a wholesale of bingo cards to a non-licensee in the amount of \$100 or greater is conducted then the seller shall report to the board the buyer's name, address and phone number within three business days.

H. When bingo equipment is sold to a non-licensee the seller shall report the buyer's name, address and phone number to the board within three business days.

I. When a wholesale of bingo cards to a licensee is conducted the seller shall record and maintain an itemized invoice and the buyer's organization's name, license number and contact information.

[15.4.6.8 NMAC - Rp, 15.4.6.8 NMAC, 2/23/2021]

15.4.6.9 RAFFLE TICKETS:

A. Raffle ticket requirements:

- (1) all tickets sold in any raffle shall have the state license number, the word "raffle" and the date, time, and place of drawing printed on each ticket;
- (2) all tickets shall be consecutively numbered;
- (3) all major cash or merchandise prizes conspicuously printed on the ticket;
- (4) the cost of each ticket shall be printed on the front of each ticket; and
- (5) with the exception of a split raffle, the expiration date by which a prize must be claimed shall be printed on each ticket.

B. If the ticket holder is required to be present at the drawing to be eligible for the prize, a statement setting forth this condition shall be conspicuously printed on each ticket and on all promotional material concerning the raffle.

C. When a prize exceeds \$75,000 the licensee shall submit a valid copy of a raffle ticket to the board prior to selling any tickets.

[15.4.6.9 NMAC - Rp, 15.4.6.9 NMAC, 2/23/2021]

15.4.6.10 PULL-TAB EQUIPMENT:

A. No licensee shall permit the display or operation of any pull-tabs which may have in any manner been marked, defaced, tampered with or otherwise placed in a condition, or operated in a manner which may deceive the public.

B. Electronic and video pull-tab machines are prohibited.

C. Pull-tab dispensers shall be maintained in good repair and sound working condition.

D. All pull-tabs in a deal shall be sold at the same price.

E. A deal shall not exceed 25,000 tickets.

F. The seller or lessor of pull-tab dispensers shall report to the board the sale or lease of the device prior to the delivery or placement of the device on a licensed premise.

G. Deals intended for use in a pull-tab dispenser comprised of multiple rolls shall have all rolls indistinguishable from every roll in the deal.

H. The bingo operator licensee shall keep a dispenser access entry log inside the main cabinet access area of each pull-tab dispenser. Every person who gains entry into any internal space of a dispenser shall sign the access entry log, indicate the date and time of entry and list all areas inspected, repaired or serviced. The bingo operator licensee shall retain the dispenser log for a period of three years and shall make the dispenser log available to the board or its authorized agents upon request.

I. A pull-tab dispenser leased by more than one licensee shall not be used by another licensee unless and until the licensee has removed its pull-tab deals from play prior to use by the next licensee.

J. The keys to pull-tab dispensers must be on the premises and in the possession and control of the bingo licensee.

K. The board or its agents may examine and inspect any individual pull-tab dispenser and shall have immediate access to the dispenser and unlimited inspection of all parts of the dispenser.

L. All pull-tabs in any one column or sleeve of the dispenser must be of the same deal.

M. No licensee may display, use or otherwise furnish a dispenser which has in any manner been marked, defaced, tampered with, or which otherwise may deceive the public or affect a person's chances of winning.

[15.4.6.10 NMAC - Rp, 15.4.6.10 NMAC, 2/23/2021]

15.4.6.11 DISALLOWANCE OF BINGO, RAFFLE AND PULL-TAB EQUIPMENT:

A. The board may disallow the use of bingo, raffle or pull-tab equipment when in the interest of the public.

B. If the board or its agents discover any problem with a pull-tab dispenser that affects the security or integrity of the game, the board may direct the manufacturer, distributor or the bingo licensee to cease the sale, lease or use of the dispenser.

C. The board shall advise the manufacturer or distributor of the disallowed equipment of the date on which use of the disallowed equipment shall cease.

D. The board shall advise the licensees or applicants of the date on which the use of the disallowed equipment shall cease.

E. A licensee shall cease using the disallowed equipment by the date established by the board.

F. Licensee shall obtain written approval from the board prior to making any equipment modifications that may affect the outcome of a game of chance.

[15.4.6.11 NMAC - Rp, 15.4.6.11 NMAC, 2/23/2021]

15.4.6.12 LOSS, THEFT, MECHANICAL FAILURE, INOPERATION, DESTRUCTION OR MALFUNCTION: The bingo manager shall report to the enforcement division each instance that a pull-tab dispenser with or without video display of the paper pull-tab gaming piece, in play malfunctions and each instance when play is disrupted or ceases operation regardless of the reason or length of time of disruption or malfunction or whether or not there is a monetary loss.
[15.4.6.12 NMAC - Rp, 15.4.6.12 NMAC, 2/23/2021]

HISTORY OF 15.4.6 NMAC:

Pre-NMAC History: The material in this part was derived from that previously filed with the state records center and archives by department of alcohol and beverage control under: Regulation No. 2B-4(F), Penalties for Violations of Bingo & Raffle Act or Regulations, Interpreting and Exemplifying Subsection F of Section 60-2B-4 NMSA 1978, filed 3/21/1984.

History of Repealed Material:

15.4.6 NMAC, Bingo - Penalties, filed 9/16/2005, Repealed, effective 4/15/2013.

15.4.6 NMAC, Bingo - Equipment; Bingo, Raffle, Pull-Tabs, filed 3/27/2013 Repealed effective 2/23/2021.

Other History:

15.4.6 NMAC, Bingo - Penalties, filed 9/16/2005 replaced by 15.4.6 NMAC, Bingo - Equipment; Bingo, Raffle, Pull-Tabs effective 4/15/2013.

15.4.6 NMAC, Bingo - Equipment; Bingo, Raffle, Pull-Tabs, filed 3/27/2013 replaced by 15.4.6 NMAC, Bingo - Equipment; Bingo, Raffle, Pull-Tabs, filed 2/23/2021.

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 7 CONDUCT OF BINGO

15.4.7.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.7.1 NMAC - Rp, 15.4.7.1 NMAC, 2/23/2021]

15.4.7.2 SCOPE: This rule applies to all persons subject to regulations promulgated under the New Mexico Bingo and Raffle Act by the New Mexico gaming control board.
[15.4.7.2 NMAC - Rp, 15.4.7.2 NMAC, 2/23/2021]

15.4.7.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Subsection H of 60-2F-6 NMSA 1978 authorizes the board to adopt rules to implement the New Mexico Bingo and Raffle Act and to ensure that games of chance conducted in New Mexico are conducted with fairness and that the participants and patrons are protected against illegal practices on any premises.
[15.4.7.3 NMAC - Rp, 15.4.7.3 NMAC, 2/23/2021]

15.4.7.4 DURATION: Permanent.
[15.4.7.4 NMAC - Rp, 15.4.7.4 NMAC, 2/23/2021]

15.4.7.5 EFFECTIVE DATE: February 23, 2021, unless a later date is cited at the end of a section.
[15.4.7.5 NMAC - Rp, 15.4.7.5 NMAC, 2/23/2021]

15.4.7.6 OBJECTIVE: This rule establishes the conduct of bingo authorized by the New Mexico Bingo and Raffle Act.
[15.4.7.6 NMAC - Rp, 15.4.7.6 NMAC, 2/23/2021]

15.4.7.7 DEFINITIONS: See 15.4.1.7 NMAC for applicable definitions.
[15.4.7.7 NMAC - Rp, 15.4.7.7 NMAC, 2/23/2021]

15.4.7.8 BINGO GAME CONTROLS: The bingo manager shall establish the following controls at all bingo games:

- A.** disposable bingo cards shall be used in all bingo games and adhere to the following specifications:
 - (1)** each set of disposable cards used shall have a serial number and the identification number assigned by the manufacturer; and
 - (2)** each disposable card/packet sold shall have a specific retail value, which has been reported to the board or its agents, and clearly posted;
- B.** the bingo caller shall be furnished, prior to starting each game the manufacturer's identification number and the serial numbers of all cards offered for sale for that particular game and shall announce to the players the range of numbers of the cards that are valid for that game; upon a player having completed a bingo winning combination and the player declaring "bingo," the caller shall require a bingo employee on the floor to verify the bingo winning combination and to read off the manufacturer's identification number and serial number of each winning card; payment shall not be made unless both numbers were among those offered for sale for that game; and
- C.** one or more licensed individuals shall be assigned the duty of making prize payouts. Payouts shall not be paid from gross receipts collected during an occasion.

[15.4.7.8 NMAC - Rp, 15.4.2.8 NMAC, 2/23/2021]

15.4.7.9 BINGO OPERATIONS:

- A.** The bingo manager, or in the absence of the bingo manager, an alternate bingo manager, shall be present on the premises continuously during the games and for a period of at least 30 minutes after the last game.
- B.** Licensees shall purchase pre-numbered paper cards from a licensed distributor or manufacturer.
- C.** Start up and close out of an occasion shall be conducted in the following manner:
 - (1)** a payout schedule of all bingo games, which requires prior approval by the board or its agents, shall be posted 30 minutes prior to the start of an occasion,
 - (2)** when an organization has been licensed to use a multi-tiered payout schedule:

- (a) all tiers shall be posted 30 minutes prior to the occasion; and
- (b) the tier to be used shall be announced 10 minutes prior to the occasion;
- (3) prior to the start of the game, all bingo prizes, prize money, or checks shall be on the licensed premises; in the event check payments are to be issued for the payment of prizes, there shall be sufficient funds in the bingo operating account at the beginning of the bingo occasion;
- (4) at the close out of each occasion, the bingo manager shall count all gross receipts to include all cash, checks, debit card receipts, and promotional, discounted or free games at the full price; and shall record all gross receipts and prepare and sign a bank deposit slip that reflects the final deposit; the deposit slip shall have the licensee's name and license number on it;
- (5) a second bingo employee shall immediately count and verify the gross receipts and cosign the bank deposit slip;
- (6) cash, coin, checks, and debit card receipts shall be temporarily stored in a secured area until a deposit is made; a secured area includes a locked vault on the licensed premises or the deposit drop box; in the event that nonrelated funds are kept in the same locked vault, bingo, raffle and pull tab funds shall be kept in a separate locked bank bag inside the vault; under no circumstances shall funds be kept at a location other than the licensed premise;
- (7) if the licensee conducts two or more bingo occasions and chooses not to close out at the end of each occasion, then all gross receipts for each game of chance shall be kept separate for each occasion, secured in a locked vault and reconciled at the close of the last occasion or no later than the following business day; and
- (8) the bingo manager and one other bingo employee shall ensure proper separate and accurate reporting of each of the occasions to include separate deposit slips that reflect separate gross receipts from each occasion.

D. Paper cards shall be used for all bingo games.

E. No bingo occasion shall begin prior to 9:00 a.m. or later than midnight.

[15.4.7.9 NMAC - Rp, 15.4.2.9 NMAC, 2/23/2021]

15.4.7.10 SALE OF BINGO CARDS:

A. Sale and use of bingo cards:

- (1) bingo cards shall not be sold on credit or purchased with credit cards;
- (2) a debit card issued by a banking institution or credit union may be used as a means of payment;
- (3) each licensee that accepts payment by debit card must maintain records to substantiate all transactions;
- (4) all debit card transactions must be reported on the quarterly reports covering the time period in which the transactions occurred;
- (2) all sales of bingo cards shall take place upon the premises and at the time of that bingo occasion;
- (3) no bingo cards shall be set aside or reserved for any person;
- (4) if a master card or admittance card is required in order to play bingo, then no extra cards will be sold to a player who has not purchased a master or admittance card;
- (5) all bingo cards other than promotional cards shall be sold at a set price; the price of each type of card shall remain fixed and may only be altered by requested amendment of the license subject to approval by the board or its agents, and shall be posted; and
- (6) if each person playing bingo is required to purchase a master card and is allowed to play extra cards in the same game, then the prize to be awarded on the master card and the extra cards shall be posted by the licensee at the beginning of each game.

B. No bingo cards sold for use in an occasion shall be valid for use in another occasion.

C. If bingo cards are being sold for an occasion immediately following the current occasion and both occasions are scheduled for the same day, the sales and deposits for each occasion shall be kept separate.

D. Any shortage calculated from sales for an occasion shall not be deducted from the gross receipts.

[15.4.7.10 NMAC - Rp, 15.4.2.10 NMAC, 2/23/2021]

15.4.7.11 CONDUCT DURING BINGO GAMES:

A. The caller shall:

- (1) announce whether last ball called is or is not required;

(2) remove and hold only one ball at a time from the blower;
(3) call all letters and numbers clearly twice to all players present during the occasion;
(4) immediately following the calling of each number in a bingo game, the caller shall turn the portion of the ball, which shows the number and the letter to the players in the game so they may know that the proper number has been called;

(5) upon discovering that a number has been called incorrectly:
(a) the game shall immediately stop;
(b) the caller shall announce “an error has been made, I am reading the correct number, please correct your card”; and

(c) then correct the board and continue with the game.
(6) not return a ball to any part of the blower until the conclusion of the game.

B. Each bingo game will be closed with the following procedure:

(1) the game shall be stopped after the winning combination has been signaled by a player;
(2) only the balls called are in play;
(3) a ball in the caller’s hand, on a monitor, or otherwise segregated from other balls will not be called or placed into play; this ball will be held by the caller until the bingo winning combination has been verified;

(4) if it is a bingo winning combination the ball is returned to the machine and the game is over;

(5) if a game is stopped for a bingo declaration which proves not to be valid, the caller will then call the ball being held at the time the game was stopped;

(6) the bingo employee on the floor shall place the bingo card to be checked as a winner in front of at least one other player, with that player being given an opportunity to confirm that the bingo declared is a valid bingo winning combination by watching the card as the numbers are called;

(7) the caller shall require the bingo employee on the floor checking the bingo combination to read off the manufacturer's identification number and serial number of each winning card;

(8) the bingo employee on the floor shall announce the numbers of the bingo winning combination to the bingo caller who shall confirm using the master board, or, in case of a “cover-all” bingo, the caller shall call the numbers that have not been called using the master board; and

(9) the bingo caller shall then ask the players, “are there any other bingos?” If no one answers, the caller shall announce, “this game is completed”.

C. The caller cannot verify the winning bingo numbers on the floor. Another bingo employee shall call the player’s declared bingo numbers to the caller for verification.

D. In a bingo game where only a specific number of numbered balls will be called, that number shall be announced by the caller prior to the removal of the first ball from the blower. Prior to the last ball being removed from the blower the caller will announce “last ball”.

E. When conducting a “winner take all” bingo game, the bingo manager shall ensure that:

(1) the caller announces the number of cards sold and the prize amount prior to the beginning the game;

(2) a record of the game is compiled containing:
(a) the number of cards sold;
(b) the date and time the game was conducted;
(c) if the prize value is equal to or exceeds \$600, the winner(s) contact information;
(d) copies of any required tax reporting documents; and
(e) this record is retained in accordance with the 15.4.1.12 NMAC; and
(f) the aggregate amount of all prizes offered or given in all bingo games played in

a single occasion shall not exceed \$2,500, exclusive of pull-tabs, raffles and door prizes.

F. In the event of a power outage, with the approval of the majority of players the caller may continue by removing bingo balls from the hopper manually.

[15.4.7.11 NMAC - Rp, 15.4.2.11 NMAC, 2/23/2021]

15.4.7.12 RECORD OF NUMBERS DRAWN: A written record shall be compiled and retained by the licensee for a period of 60 days of all bingo numbers, in the order the numbers are called, when the bingo game payoff is \$600 or more.

[15.4.7.12 NMAC - Rp, 15.4.2.12 NMAC, 2/23/2021]

HISTORY OF 15.4.7 NMAC:

Pre-NMAC History: The material in this part was derived from that previously filed with the state records center and archives by department of alcohol and beverage control under:

ABC Regulation No. 2B-9(E), Agreement Based Upon Percentage of Receipts Prohibited, Relating to Section 60-2B-9(E) NMSA 1978, filed 12/22/1982.

Regulation No. 2B-9(E), Agreement Based Upon Percentage of Receipts Prohibited, filed 3/29/1984.

Regulation No. 2B-6, Documentation Regarding Rented Premises, Relating to Section 60-2B-6 NMSA 1978, filed 5/14/1984.

History of Repealed Material:

15.4.7 NMAC, Bingo and Raffles - Conduct of Bingo, filed 9/16/2005 - Repealed, effective 3/27/2013.

15.4.7 NMAC, Bingo and Raffles - Conduct of Bingo, filed 3/27/2013 - Repealed, effective 2/23/2021.

Other History:

15.4.7 NMAC, Bingo and Raffles - Conduct of Bingo, filed 9/16/2005 replaced by 15.4.7 NMAC, Bingo and Raffles - Conduct of Bingo, effective 3/27/2013.

15.4.7 NMAC, Bingo and Raffles - Conduct of Bingo, filed 3/27/2013 replaced by 15.4.7 NMAC, Bingo and Raffles - Conduct of Bingo, effective 2/23/2021.

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 8 CONDUCT OF RAFFLE

15.4.8.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.8.1 NMAC - Rp, 15.4.8.1 NMAC, 2/23/2021]

15.4.8.2 SCOPE: This rule applies to all persons subject to regulations promulgated under the New Mexico Bingo and Raffle Act by the New Mexico gaming control board.
[15.4.8.2 NMAC - Rp, 15.4.8.2 NMAC, 2/23/2021]

15.4.8.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Subsection H of 60-2F-6 NMSA 1978 authorizes the board to adopt rules to implement the New Mexico Bingo and Raffle Act and to ensure that games of chance conducted in New Mexico are conducted with fairness and that the participants and patrons are protected against illegal practices on any premises.
[15.4.8.3 NMAC - Rp, 15.4.8.3 NMAC, 2/23/2021]

15.4.8.4 DURATION: Permanent.
[15.4.8.4 NMAC - Rp, 15.4.8.4 NMAC, 2/23/2021]

15.4.8.5 EFFECTIVE DATE: February 23, 2021, unless a later date is cited at the end of a section.
[15.4.8.5 NMAC - Rp, 15.4.8.5 NMAC, 2/23/2021]

15.4.8.6 OBJECTIVE: This rule establishes standards for the conduct of raffle authorized by the New Mexico Bingo and Raffle Act.
[15.4.8.6 NMAC - Rp, 15.4.8.6 NMAC, 2/23/2021]

15.4.8.7 DEFINITIONS: See 15.4.1.7 NMAC for applicable definitions.
[15.4.8.7 NMAC - Rp, 15.4.8.7 NMAC, 2/23/2021]

15.4.8.8 RAFFLE CONTROLS:

- A.** A licensee shall maintain a valid copy of a raffle ticket for each raffle conducted.
- B.** All proceeds including donations and gifts shall be reported as gross receipts under the act.
- C.** Each raffle ticket and all promotional material concerning the raffle, shall conspicuously state whether or not the ticket holder is required to be present at the raffle drawing in order to win prizes.
- D.** Raffle tickets shall not be discounted and must be sold for the same price.

[15.4.8.8 NMAC - Rp, 15.4.8.8 NMAC, 2/23/2021]

15.4.8.9 RAFFLE OPERATIONS:

- A.** All raffle tickets sold shall have a representation (stub) in the container prior to the start of the draw. No unsold raffle tickets shall have a representation (stub) in the container.
- B.** The drawing shall be open to all ticket holders.
- C.** The rules of the drawing shall be conspicuously posted in the immediate area of the device from which the draw occurs and will identify what a winning draw is.
- D.** When more than one prize is to be awarded the prize shall be announced immediately preceding the drawing of each winning ticket.
- E.** Prize substitutions are not allowed.

[15.4.8.9 NMAC - Rp, 15.4.8.9 NMAC, 2/23/2021]

15.4.8.10 SPLIT RAFFLE:

- A.** If a split is other than fifty-fifty, the winner's share shall be the first value of the expression.
- B.** All tickets sales and the drawing of the winner(s) shall occur at the same location on the same day.
- C.** There shall be a period of sufficient duration between the last ticket sold and the drawing so that the number of tickets sold and the prize(s) can be determined and announced.

D. The number of chances sold and the prize(s) shall be announced prior to the drawing of the winner(s).
[15.4.8.10 NMAC - Rp, 15.4.8.10 NMAC, 2/23/2021]

15.4.8.11 \$75,000 OR MORE RAFFLES: Licensee shall meet all the conditions described in 15.4.8.9 NMAC and the following requirements:

- A.** shall notify the board on a form prescribed by the board 10 days prior to any public notice; and
 - B.** shall report to board on a form prescribed by the board within three days of drawing the winner(s) name, address and phone number.
- [15.4.8.11 NMAC - Rp, 15.4.8.11 NMAC, 2/23/2021]

15.4.8.12 PAYMENT OF WINNINGS:

- A.** Prizes shall be tendered in accordance with the specifications on the raffle ticket.
 - B.** In the event that the winner does not accept a prize and:
 - (1)** is present at the drawing a second drawing shall be made; or
 - (2)** is not required to be and is not present at the drawing:
 - (a)** the licensee shall obtain a written and signed letter declining the prize;
 - (b)** the licensee shall notify the board; and
 - (c)** the licensee may dispose of the prize in a manner they deem appropriate.
 - C.** The organization shall not discard any of the sold tickets until all prizes have been accepted.
- [15.4.8.12 NMAC - Rp, 15.4.8.12 NMAC, 2/23/2021]

15.4.8.13 RAFFLE RECORDS TO BE KEPT: The following records shall be maintained:

- A.** the number of tickets available at the beginning of the event, if limited;
 - B.** the number of tickets sold;
 - C.** the date ticket sales began and ended;
 - D.** the date and time the drawing was conducted;
 - E.** the winner(s) contact information; and
 - F.** any required IRS reporting documents.
- [15.4.8.13 NMAC - Rp, 15.4.8.13 NMAC, 2/23/2021]

HISTORY OF 15.4.8 NMAC:

Pre-NMAC History: The material in this part was derived from that previously filed with the state records center and archives by department of alcohol and beverage control under:
Regulation No. 2B-8 Raffles, Relating to Section 60-2B-8 NMSA 1978, filed 3/21/1984.

History of Repealed Material:

15.4.8 NMAC, Raffle Tickets, filed 9/16/2005 - Repealed, effective 4/15/2013.
15.4.8 NMAC, Raffle Tickets, filed 3/27/2013 - Repealed, effective 2/23/2021.

Other:

15.4.8 NMAC, Raffle Tickets, filed 9/16/2005, Replaced by 15.4.8 NMAC, Raffle Tickets, effective 4/15/2013.
15.4.8 NMAC, Raffle Tickets, filed 3/27/2013, Replaced by 15.4.8 NMAC, Raffle Tickets, effective 2/23/2021.

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 9 CONDUCT OF PULL-TABS

15.4.9.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.9.1 NMAC - Rp, 15.4.9.1 NMAC, 2/23/2021]

15.4.9.2 SCOPE: This rule applies to all persons subject to regulations promulgated under the New Mexico Bingo and Raffle Act by the New Mexico gaming control board.
[15.4.9.2 NMAC - Rp, 15.4.9.2 NMAC, 2/23/2021]

15.4.9.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Subsection H of 60-2F-6 NMSA 1978 authorizes the board to adopt rules to implement the New Mexico Bingo and Raffle Act and to ensure that games of chance conducted in New Mexico are conducted with fairness and that the participants and patrons are protected against illegal practices on any premises.
[15.4.9.3 NMAC - Rp, 15.4.9.3 NMAC, 2/23/2021]

15.4.9.4 DURATION: Permanent.
[15.4.9.4 NMAC - Rp, 15.4.9.4 NMAC, 2/23/2021]

15.4.9.5 EFFECTIVE DATE: February 23, 2021, unless a later date is cited at the end of a section.
[15.4.9.5 NMAC - Rp, 15.4.9.5 NMAC, 2/23/2021]

15.4.9.6 OBJECTIVE: This rule establishes the conduct of pull-tabs authorized by the New Mexico Bingo and Raffle Act.
[15.4.9.6 NMAC - Rp, 15.4.9.6 NMAC, 2/23/2021]

15.4.9.7 DEFINITIONS: See 15.4.1.7 NMAC for applicable definitions.
[15.4.9.7 NMAC - Rp, 15.4.9.7 NMAC, 2/23/2021]

15.4.9.8 PULL-TAB GAME CONTROLS:

- A.** A licensee shall not share a deal with any other licensee.
- B.** A licensee may simultaneously operate separate deals at the same location and may operate the same deal at different location on the licensed premises.
- C.** A deal shall not be combined with any other deals when doing so creates the appearance of a new or more complete deal.
- D.** A deal shall not be divided and sold in different locations or at different times when doing so creates the appearance of a greater than actual number of winning pieces.
- E.** Second chance games, in which non-winning pull-tabs are entered into a drawing, shall adhere to 15.4.8 NMAC.
- F.** A pay out schedule for each deal shall be posted in the immediate area where the pull-tabs from that deal are being sold and shall contain:
 - (1)** the serial number;
 - (2)** the size;
 - (3)** the predetermined number of winners; and
 - (4)** the prize amounts of the winners.
- G.** Sales, play and payment of prizes shall be conducted only on the licensed premise.
- H.** Prior to the purchase of a deal, seller shall disclose to the buyer in writing the following information:
 - (1)** the serial number;
 - (2)** the total number of pull-tabs;
 - (3)** the predetermined number of winning pull-tabs; and
 - (4)** the predetermined payout percentages.

I. A permittee, operator, or licensee shall not sell pull-tabs to an on-duty bingo employee, a member-in-charge, an alternate member-in-charge, or any person who has knowledge of pull-tab game winnings pertaining to the deal being currently sold or access to accounting records thereto.

J. A permittee, operator, or licensee shall verify and retain a written record of the identity of any individual redeeming winning pull-tabs with a value of \$600 or more.
[15.4.9.8 NMAC - Rp, 15.4.9.10 NMAC, 2/23/2021]

HISTORY OF 15.4.9 NMAC:

Pre-NMAC History: The material in this part was derived from that previously filed with the state records center and archives by regulation and licensing department, alcohol and gaming division under:
AGD 94-1, Emergency Regulations Governing the Conduct of Pull Tabs Game of Chance, filed 1/3/1995.

History of Repealed Material:

15.4.9 NMAC, Pull Tabs, filed 9/16/2005 - Repealed, effective 4/15/2013.

15.4.9 NMAC, Pull Tabs, filed 3/27/2013 - Repealed, effective 2/23/2021.

Other:

15.4.9 NMAC, Pull Tabs, filed 9/16/2005, Replaced by 15.4.9 NMAC, Pull Tabs, effective 4/15/2013.

15.4.9 NMAC, Pull Tabs, filed 3/27/2013, Replaced by 15.4.9 NMAC, Pull Tabs, effective 2/23/2021.

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 10 ACCOUNTING REQUIREMENTS

15.4.10.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.10.1 NMAC - Rp, 15.4.10.1 NMAC 2/23/2021]

15.4.10.2 SCOPE: This rule applies to all persons subject to regulations promulgated under the New Mexico Bingo and Raffle Act by the New Mexico gaming control board.
[15.4.10.2 NMAC - Rp, 15.4.10.2 NMAC 2/23/2021]

15.4.10.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Subsection H of 60-2F-6 NMSA 1978 authorizes the board to adopt rules to implement the New Mexico Bingo and Raffle Act and to ensure that games of chance conducted in New Mexico are conducted with fairness and that the participants and patrons are protected against illegal practices on any premises.
[15.4.10.3 NMAC - Rp, 15.4.10.3 NMAC 2/23/2021]

15.4.10.4 DURATION: Permanent.
[15.4.10.4 NMAC - Rp, 15.4.10.4 NMAC 2/23/2021]

15.4.10.5 EFFECTIVE DATE: February 23, 2021, unless a later date is cited at the end of a section.
[15.4.10.5 NMAC - Rp, 15.4.10.5 NMAC 2/23/2021]

15.4.10.6 OBJECTIVE: This rule establishes standards for accounting and financial reporting procedures for bingo, raffle and pull-tab licensees under the New Mexico Bingo and Raffle Act.
[15.4.10.6 NMAC - Rp, 15.4.10.6 NMAC 2/23/2021]

15.4.10.7 DEFINITIONS: See 15.4.1.7 for all applicable definitions.
[15.4.10.7 NMAC - Rp, 15.4.10.7 NMAC 2/23/2021]

15.4.10.8 AUDIT PROCEDURES:

- A.** The board or its agents shall:
- (1)** conduct audits on quarterly report forms and supporting documents, periodic and special audits or reviews of the books and records of licensees, examine the books and records of any licensee when conditions indicate the need for such action or upon the request of the board;
 - (2)** review and observe methods and procedures used by licensees, which can include the counting or handling cash or cash instruments; and
 - (3)** determine each licensee's compliance with the act and board rules.
- B.** Audits shall be conducted in conformity with generally accepted auditing standards and compliance standards as established by the board.
- C.** If not in compliance, the licensee will have 15 days, after receiving notification from the board or its agents, to submit the required supporting documentation or prepare and submit an amended quarterly report.
- D.** During the audit, should it be determined that an error on the report resulted in an under or over reporting of tax, the board or its agents shall report its findings to the New Mexico taxation and revenue department, per requirements set forth in the Tax Administration Act and to the licensee.
- E.** Each licensee shall submit a complete quarterly report for each quarter it holds a valid bingo and raffle license. If a licensee has no bingo, raffle or pull-tab activity during any quarter, for whatever reason, the licensee shall submit a zero activity report for that quarter by the prescribed deadline.
- F.** A licensed distributor shall keep and maintain a complete set of records which shall include details of all activities of the distributor related to the conduct of the licensed activity as may be required by the board, including the quantities and types of bingo equipment, bingo paper, pull-tabs and associated supplies purchased and sold. Such records shall be available upon request by the board or its agents and shall be retained in accordance with Section 15.4.10.12 NMAC.

[15.4.10.8 NMAC - Rp, 15.4.10.8 NMAC 2/23/2021]

15.4.10.9 ACCOUNTING PROCEDURES:

- A.** All information set forth in the act is required to be documented on forms prescribed by the board.
- B.** The licensee shall separately account for the gross receipts from all games of chance on the prescribed quarterly report forms.
- C.** Each licensee shall maintain a bingo operating account to be used for all games of chance. All gross receipts shall be deposited and all disbursements shall be made from this account.
- D.** A licensee must have at least one separate general operating account in addition to a bingo operating account.
- E.** Funds from games of chance shall not be co-mingled with any other funds used by the licensee.
- F.** The bingo operating account shall have an end-of-month cutoff date.
- G.** The licensees shall reconcile bank statements monthly.
- H.** Licensees shall use a check, not a debit card, ATM card or any form of electronic transfer to pay any expense out of the bank operating account unless an electronic payment is required by IRS, federal, state or, bank regulations or an automated payroll system that uses direct deposits to employees' accounts.
- I.** If a licensee elects to pay bingo and raffle payroll using direct deposit, the licensee shall maintain adequate records to document each individual transaction and will provide all copies of such deposit record transactions with the corresponding bingo and raffle quarterly report form. If an independent bookkeeping or payroll company is used, the licensee shall keep a copy of the agreement that authorizes them as the assigned agent to perform these duties.
- J.** Licensees with pull-tab dispensers shall empty and reconcile the receipts and payouts weekly and at the end of each month. The bingo manager shall ensure the audit printout is legible and retained in its original condition.
- K.** The gross receipts from all games of chance conducted during a bingo occasion shall be deposited into the bingo operating account no later than the next business day. Gross receipts from pull-tab dispensers shall be deposited into the bingo operating account on a weekly basis and at the end of each month.
- L.** Licensees utilizing pull-tab dispensers without a concurrent bingo occasion shall complete an approved record as defined in 15.4.1.7 NMAC for each pull-tab dispenser on a weekly basis.
- M.** Deposit records must be sufficient to allow a determination of deposits made from each occasion and each game of chance.
- N.** Signature stamps shall not be allowed.
- O.** Pre-signed checks shall not be allowed.
- P.** Checks shall be consecutively numbered and signed by two authorized persons.
- Q.** No check shall be drawn to "cash" or a fictitious payee. All checks used to withdraw funds from the bingo operating account to replenish prize payouts or the change fund shall be made payable to the licensee and the memo section shall state "prize payouts" or "change fund".
- R.** A perpetual inventory of the bingo paper and pull-tabs shall be maintained by the bingo manager on a form approved by the board.
- S.** All bingo paper and pull-tab not intended for sale due to defect, damage or any other reason shall be segregated, and destroyed or returned to a licensed distributor:
 - (1)** prior to the segregation or destruction of any bingo paper and pull-tabs:
 - (a)** the material shall be inventoried and recorded on a form approved by the board;
 - (b)** the form signed by the highest ranking officer of the licensee that does not hold a valid staff permit; and
 - (c)** the form shall be submitted to the board's audit division.
 - (2)** all bingo paper and pull-tab returned to a licensed distributor shall:
 - (a)** be inventoried and recorded on a form approved by the board;
 - (b)** have this form signed by a representative of the licensed distributor;
 - (c)** any monies paid by the distributor to the operator for returns shall not be subject to the bingo and raffle tax; and
 - (d)** segregated pull-tabs and documentation regarding the return of pull-tabs to a licensed distributor or the destruction of pull-tabs shall be retained pursuant to Section 15.4.1.12 NMAC.
- T.** All unaccounted for bingo paper and pull-tabs may be subject to the bingo and raffle tax.
- U.** Bingo paper and pull-tab inventories shall not be stored or in any way comingled with the bingo paper and pull-tabs of any other licensee.

V. Any deposits made into the bingo operating account from the organization's general operating account for the purpose of sustaining bingo, pull-tab and raffle activity shall be noted on the deposit slip. These deposits are not considered to be bingo and raffle activity receipts and therefore, not subject to bingo and raffle tax. [15.4.10.9 NMAC - Rp, 15.4.10.9 NMAC 2/23/2021]

15.4.10.10 QUARTERLY REPORTS:

A. The licensee shall submit quarterly bingo and raffle activity reports for all games of chance on the prescribed forms on or before but no later than the 25th day of April, July, October and January. If any due date falls on Saturday, Sunday or legal holiday, the due date is the next business day.

B. Licensees shall provide bank statements, images of the front of all cleared checks, and images of the front of all deposit slips for the period that corresponds with each report.

C. Each quarterly report shall be submitted with the required supporting documentation in the following order:

- (1) quarterly report form;
- (2) supplement forms;
- (3) bank statements for each month;
- (4) copies of all check images and deposit slip images; and
- (5) copy of quarterly tax coupon.

D. If a licensee fails to file quarterly reports within the time required, or if the reports are not properly verified, accurate, and complete, the licensee's license may be suspended until the default has been corrected:

- (1) a \$100 processing fee may be assessed for quarterly reports 30 days or more past due;
- (2) a \$100 processing fee may be assessed if the licensee fails to submit all required supporting documentation or amended quarterly reports per Subsection C of 15.4.10.8 NMAC within 15 days of notification by the board;
- (3) any \$100 processing fees shall be paid within 15 days of receipt of notification along with submission of the quarterly reports and all items requested by the board; to include amended quarterly reports and required supporting documentation;
- (4) failure to submit the quarterly reports or required items requested by the board; to include amended quarterly reports, required supporting documentation and the processing fee(s) within 15 days of receipt of notification, may result in an administrative citation being issued; and
- (5) the licensee may submit an appeal for the assessment of the processing fee(s) to the board within 15 days of receipt of notification. The appeal shall include a written rebuttal to the assessment. Appealing any processing fee does not relieve the licensee from the obligation to pay the fee or allow the licensee additional time to submit the quarterly reports or any required supporting documentation requested by the board.

[15.4.10.10 NMAC - Rp, 15.4.10.10 NMAC 2/23/2021]

15.4.10.11 REPORTING AND PAYMENT PROCEDURES:

A. Each licensee shall prepare an approved record covering each game of chance. This approved record shall disclose the following information:

- (1) gross receipts collected from the sale of all bingo cards, pull-tabs or raffle tickets;
- (2) the retail value of all promotional games;
- (3) cash on hand at the commencement and at the conclusion of each occasion;
- (4) signature of the bingo manager who oversees the occasion on all paperwork; and
- (5) name, signature, and assigned duties of each employee for each occasion.

B. A bingo and raffle tax as established by statute, of any game of chance held, operated or conducted for or by a qualified organization shall be imposed on the qualified organization.

C. The tax imposed pursuant to this section shall be submitted quarterly to the New Mexico taxation and revenue department on or before April 25, July 25, October 25 and January 25.

D. Fees required under the act and all reports relating to taxes and fees shall be received by the board no later than the date specified.

[15.4.10.11 NMAC - Rp, 15.4.10.11 NMAC 2/23/2021]

15.4.10.12 RETENTION OF RECORDS: The licensee shall maintain all records required pursuant to 15.4.1.12 NMAC.

[15.4.10.12 NMAC - Rp, 15.4.10.12 NMAC 2/23/2021]

HISTORY OF 15.4.10 NMAC: [RESERVED]

History of Repealed Material:

15.4.10 NMAC, Bingo and Raffles - Accounting Requirements, filed 3/27/2013 - Repealed 2/23/2021,

Other History:

15.4.10 NMAC, Bingo and Raffles - Accounting Requirements, filed 3/27/2013 replaced by 15.4.10 NMAC, Bingo and Raffles - Accounting Requirements, effective 2/23/2021.

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 11 VARIANCE PROCEDURES

15.4.11.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.11.1 NMAC - Rp, 15.4.11.1 NMAC, 2/23/2021]

15.4.11.2 SCOPE: This rule applies to all persons subject to regulations promulgated under the New Mexico Bingo and Raffle Act by the New Mexico gaming control board.
[15.4.11.2 NMAC - Rp, 15.4.11.2 NMAC, 2/23/2021]

15.4.11.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Subsection H of 60-2F-6 NMSA 1978 authorizes the board to adopt rules to implement the New Mexico Bingo and Raffle Act and to ensure that games of chance conducted in New Mexico are conducted with fairness and that the participants and patrons are protected against illegal practices on any premises.
[15.4.11.3 NMAC - Rp, 15.4.11.3 NMAC, 2/23/2021]

15.4.11.4 DURATION: Permanent.
[15.4.11.4 NMAC - Rp, 15.4.11.4 NMAC, 2/23/2021]

15.4.11.5 EFFECTIVE DATE: February 23, 2021, unless a later date is cited at the end of a section.
[15.4.11.5 NMAC - Rp, 15.4.11.5 NMAC, 2/23/2021]

15.4.11.6 OBJECTIVE: This rule establishes procedures for requesting a temporary exemption to any rule within 15.4 NMAC that is not directed by the act.
[15.4.11.6 NMAC - Rp, 15.4.11.6 NMAC, 2/23/2021]

15.4.11.7 DEFINITIONS: See 15.4.1.7 NMAC for applicable definitions.
[15.4.11.7 NMAC - Rp, 15.4.11.7 NMAC, 2/23/2021]

15.4.11.8 GENERAL REQUIREMENTS: Licensee may seek a variance of limited provisions of the New Mexico Bingo and Raffle Rules 15.4 NMAC.
[15.4.11.8 NMAC - Rp, 15.4.11.8 NMAC, 2/23/2021]

15.4.11.9 VARIANCE PROCEDURES:

A. The bingo manager may submit a variance request on a form prescribed by the board, that shall include the licensee's name, license number, address, contact information and the specific part of 15.4 NMAC which the variance is being sought.

B. The board shall not grant a variance to any provision of the act.

C. The board or its agent shall review the request and respond to the licensee in writing within 30 days of the request.

D. Factors the board may consider when granting or denying a variance request include but are not limited to:

- (1) impact on game integrity;
- (2) annual gross receipts;
- (3) proximity of licensed premise:
 - (a) to the financial institution holding the operating account;
 - (b) to licensed distributor; and
 - (c) to another licensee's licensed premise;
- (4) number of occasions per annum;
- (5) staff, volunteer or paid; and
- (6) regulatory compliance history.

E. A granted variance may be for a specific period of time and shall not exceed the expiration date of the license. In the absence of a specified period, the variance shall expire on the license expiration date.

F. The bingo manager may submit a request to renew a variance with license renewal application using the form prescribed by the board and the board's staff shall review, grant or deny and respond to said request within 30 days of receipt of request and independently of the approval of the license renewal. Renewal of license shall not automatically result in renewal of variance.

G. A copy of the approved variance request shall be posted adjacent to the license at the licensed premise.

[15.4.11.9 NMAC - Rp, 15.4.11.9 NMAC, 2/23/2021]

15.4.11.10 APPEAL: The bingo manager may submit an appeal of a denial of a variance request to the board in writing within 30 days of notification of denial. The appeal shall comply with Subsection A of 15.4.14.9 NMAC.

[15.4.11.10 NMAC - Rp, 15.4.11.10 NMAC, 2/23/2021]

HISTORY OF 15.4.11 NMAC: [RESERVED]

History of Repealed Material:

15.4.11 NMAC, Bingo and Raffles - Variance Procedures, filed 3/27/2013 - Repealed 2/23/2021,

Other History:

15.4.11 NMAC, Bingo and Raffles - Variance Procedures, filed 3/27/2013 replaced by 15.4.11 NMAC, Bingo and Raffles - Variance Procedures, effective 2/23/2021.

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 12 ENFORCEMENT PROCEEDINGS

15.4.12.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.12.1 NMAC - Rp, 15.4.12.1 NMAC, 2/23/2021]

15.4.12.2 SCOPE: This rule applies to all persons subject to revocation or suspension of a license or permit, disciplinary or other enforcement action under the New Mexico Bingo and Raffle Act.
[15.4.12.1 NMAC - Rp, 15.4.12.2 NMAC, 2/23/2021]

15.4.12.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Subsection F of 60-2F-6 NMSA 1978 authorizes the board to appoint a hearing officer.
[15.4.12.3 NMAC - Rp, 15.4.12.3 NMAC, 2/23/2021]

15.4.12.4 DURATION: Permanent.
[15.4.12.4 NMAC - Rp, 15.4.12.4 NMAC, 2/23/2021]

15.4.12.5 EFFECTIVE DATE: February 23, 2021, unless a later date is cited at the end of a section.
[15.4.12.5 NMAC - Rp, 15.4.12.5 NMAC, 2/23/2021]

15.4.12.6 OBJECTIVE: This rule establishes the guidelines and procedures for the conduct of enforcement proceedings initiated by the board under the New Mexico Bingo and Raffle Act.
[15.4.12.6 NMAC - Rp, 15.4.12.6 NMAC, 2/23/2021]

15.4.12.7 DEFINITIONS: For purposes of this Part 15.4.12 NMAC, “party” means each person named or admitted as a party to a proceeding before the board or its duly appointed hearing examiner.
[15.4.12.7 NMAC - Rp, 15.4.12.7 NMAC, 2/23/2021]

15.4.12.8 PUBLIC HEARINGS; LOCATION; HEARING EXAMINER:

- A.** All hearings held pursuant to Section 60-2F-23 NMSA 1978 will be conducted by a hearing examiner duly appointed by the board.
- B.** Except for telephonic hearings, the location of the hearing shall be at the office of the board unless either party makes a written request to have the hearing conducted in the place or area affected.
- C.** All hearings held pursuant to the act shall be open to the public.
- D.** The hearing shall be recorded on audiotape or other means of sound reproduction, or by a certified court reporter.
- E.** Any hearing provided for in this rule may be held telephonically, in the interest of a speedy resolution.

[15.4.12.8 NMAC - Rp, 15.4.12.8 NMAC, 2/23/2021]

15.4.12.9 SUMMONING OF LICENSEE:

- A.** The board may summon any licensee, or its agents or employees, to appear to testify before the board or its agents concerning the conduct of a licensee or any of the licensee’s agents or employees. All such testimony shall be given under oath and may cover any matter the board determines is relevant to the discharge of its duties.
- B.** Any person who is summoned to appear before the board or its agents has the right to be represented by legal counsel. Any testimony taken may be used by the board as evidence in any proceeding or matter then before it or which may later come before it. Failure to appear and testify at the designated time and place, unless excused by the board, constitutes grounds for the revocation or suspension of any license held by the person summoned, their principal, or employer.

[15.4.12.9 NMAC - Rp, 15.4.12.9 NMAC, 2/23/2021]

15.4.12.10 INITIATION OF HEARING; CONTENTS OF COMPLAINT; SERVICE, ANSWER:

A. If after investigation the board determines that a license, permit or other prior approval by the board should be limited, conditioned, suspended or revoked, or that a fine should be assessed, the board shall initiate a hearing by issuing a complaint.

B. The complaint shall consist of a written statement that describes the acts or omissions with which the respondent is charged and the specific statutes or rules that the respondent is alleged to have violated or other grounds for the complaint.

C. The board shall serve the complaint, together with a summary of evidence in the board's possession and a transcript of testimony at any investigative hearing conducted in the matter, upon the licensee. Service and proof of service shall be made in any manner permitted by the New Mexico rules of civil procedure for the district courts.

D. The respondent shall file a written answer with the board within 30 days of service of the complaint.

[15.4.12.10 NMAC - Rp, 15.4.12.10 NMAC, 2/23/2021]

15.4.12.11 RECORD OF PROCEEDING:

A. The record of the proceeding will include:

- (1) all pleadings, motions, and intermediate rulings;
- (2) evidence received or considered;
- (3) a statement of matters officially noticed;
- (4) questions and offers of proof, objections and rulings thereon;
- (5) proposed findings and conclusions; and
- (6) any action recommended by the hearing examiner.

B. A party may request a transcription of the proceedings. The party requesting the transcript will bear the cost of transcription.

[15.4.12.11 NMAC - Rp, 15.4.12.11 NMAC, 2/23/2021]

15.4.12.12 DISCOVERY; SUBPOENAS:

A. The board may, subject to the rules of privilege and confidentiality recognized by law, require the furnishing of information, the attendance of witnesses, and the production of books, records, papers or other objects necessary and proper for the purposes before it, and may take the deposition of witnesses, including parties.

B. The board may issue subpoenas requiring the attendance and testimony of witnesses and the production of any evidence, including books, records, correspondence or documents, relating to any matter in question in the proceeding. Subpoenas to compel any person to appear at a deposition or at a hearing on the merits of the matter shall be served no later than 10 calendar days before the deposition or hearing unless good cause is shown by the party requesting the subpoena.

C. The subpoena shall state with reasonable specificity the nature of the evidence required to be produced, the time and place of the hearing or deposition, the nature of the inquiry or investigation, and the consequences of failure to obey the subpoena. The subpoena shall be signed and attested to by the board or its designee.

D. Witnesses summoned shall be paid the same fees for attendance and travel as in civil actions in the state district court unless otherwise provided for by law.

E. Any party to the proceeding may request issuance of a subpoena by the board in connection with the proceeding. The board shall issue the subpoena upon written application to the board. The subpoena will show on its face the name and address of the party at whose request the subpoena was issued.

F. Any witness summoned may petition the board to vacate or modify the subpoena served on the witness. The board shall give prompt notice to the party, if any, who requested service of the subpoena. The board may grant the petition in whole or in part if, after the investigation it deems appropriate, the board determines that:

- (1) the testimony or evidence to be produced does not reasonably relate to any matter in question;
- (2) the testimony or evidence to be produced is unreasonable or oppressive;
- (3) the subpoena was not issued a reasonable period of time in advance of the time when evidence is requested; or
- (4) any other reason justifies vacating or modifying the subpoena.

G. In any enforcement action, the respondent and the board may conduct discovery in accordance with the New Mexico rules of civil procedure for the district courts, except that interrogatories shall be limited in

number to 20 including all discrete subparts, unless, upon motion and for good cause shown, the hearing examiner grants a party leave to file additional interrogatories.
[15.4.12.12 NMAC - Rp, 15.4.12.12 NMAC, 2/23/2021]

15.4.12.13 FAILURE OR REFUSAL TO TESTIFY:

A. If a respondent fails to testify in its own behalf or asserts a claim of privilege with respect to any question presented to the respondent, the hearing examiner may infer from such refusal that the testimony or answer would have been adverse in the respondent's case.

B. If any affiliate, holding company, employee, or agent of a respondent fails to respond to a subpoena or asserts a claim of privilege with respect to any question presented, the hearing examiner, after considering all of the circumstances, may infer that such testimony would have been adverse to the respondent.
[15.4.12.13 NMAC - Rp, 15.4.12.13 NMAC, 2/23/2021]

15.4.12.14 PROCEDURES; EVIDENCE:

A. The respondent may be represented by any person licensed to practice law in the state. An individual respondent may represent himself.

B. The rules of evidence as applied in the courts do not apply in these proceedings. Any relevant evidence may be admitted, and such evidence shall be sufficient in itself to support a finding if it is reliable, regardless of the existence of any statutory or common law rule that might make admission of such evidence improper in a civil action. Irrelevant, immaterial, or unduly repetitious evidence may be excluded at a party's request or on the hearing examiner's own initiative.

C. Documentary evidence may be received in evidence in the form of true copies of the original.

D. Documentary and other physical evidence may be authenticated or identified by any reasonable means that shows that the matter in question is what its proponent claims it to be.

E. The experience, technical competence and specialized knowledge of the hearing examiner, the board, or its staff may be used in the evaluation of evidence. Evidence on which the board may base its decision is limited to the following:

(1) all evidence, including any records, investigation reports, and documents in the board's possession, of which it desires to avail itself as evidence in making a decision, that is offered and made a part of the record of the proceeding;

(2) testimony and exhibits introduced by the parties; and

(3) official notice of any fact of which judicial notice may be taken and other facts within the board's specialized knowledge; whenever the hearing examiner takes official notice of any fact, the noticed fact and its source shall be stated at the earliest possible time before or during the hearing, and any party shall be given, on timely request, an opportunity to show the contrary.

F. The record will include all briefs, proposed findings and exceptions and shall show the ruling on each finding, exception or conclusion presented.

G. A party to a hearing shall submit to the hearing examiner and to all other parties to the hearing all documents to be introduced at the hearing no later than five days from the scheduled hearing date to insure that the hearing examiner and other parties receive the documents before the hearing.
[15.4.12.14 NMAC - Rp, 15.4.12.14 NMAC, 2/23/2021]

15.4.12.15 CONDUCT OF ENFORCEMENT HEARING:

A. In addition to the procedures prescribed by the act, the following procedures shall apply, when appropriate:

(1) the board will present its opening statement on the merits; the respondent then will be permitted to make an opening statement on defense;

(2) the board will present its case in chief in support of the complaint;

(3) upon conclusion of the board's case in chief, the respondent will present its case in defense;

(4) upon conclusion of the respondent's case, the board may present rebuttal evidence; and

(5) the board will present its closing argument, the respondent will present answering argument, and the board may present rebuttal argument. Thereafter, the matter will be submitted for recommendation by the hearing examiner.

B. The hearing examiner may ask questions of witnesses and may request or allow additional evidence at any time as determined appropriate by the hearing examiner.

[15.4.12.15 NMAC - Rp, 15.4.12.15 NMAC, 2/23/2021]

15.4.12.16 CONTINUANCES: The hearing examiner shall not grant a continuance except for good cause shown.

[15.4.12.16 NMAC - Rp, 15.4.12.16 NMAC, 2/23/2021]

15.4.12.17 DEFAULT; PROCEDURE FOR RECOMMENDATION OF DEFAULT:

A. Failure of the respondent either to file an answer to the complaint or to appear at the hearing on the merits personally or by telephone, without having obtained a continuance, shall constitute an admission on all matters and facts contained in the complaint filed with respect to the respondent and shall be deemed a waiver of the right to an evidentiary hearing on the matter.

B. If the respondent fails to file an answer to the complaint, the petitioner shall file a motion requesting the hearing examiner to recommend to the board that default judgment be entered against respondent:

(1) the respondent shall file a response to the motion and shall request a hearing on the motion to recommend default judgment within 10 calendar days of the date the motion is served; failure of the respondent to file a response and to request a hearing shall constitute consent to the granting of the motion; and

(2) if the respondent timely files a response to the motion, the hearing examiner shall hear the matter; the hearing examiner may deny the motion and allow the respondent additional time to answer the complaint if an accident, illness or other good cause prevented the respondent from timely answering the complaint.

C. If a party fails to appear at a hearing on the merits personally or by telephone the hearing examiner may hear the evidence of witnesses who appear, and make a recommendation to the board based upon such evidence. Upon recommendation of the hearing examiner the board may proceed to consider the matter and dispose of it on the basis of the record before it.

[15.4.12.17 NMAC - Rp, 15.4.12.17 NMAC, 2/23/2021]

15.4.12.18 RECOMMENDED ACTION; FINAL DECISION:

A. At the request of the hearing examiner or upon motion by either party granted by the hearing examiner, and before the hearing examiner recommends action by the board, the parties may submit briefs including findings of fact and conclusions of law for consideration by the hearing examiner. The hearing examiner has the discretion to request briefs or grant a motion to submit briefs on any point of law deemed appropriate by the hearing examiner. Briefs submitted shall include supporting reasons for any findings or legal conclusions and citations to the record and to relevant law. Should the hearing examiner request briefs or grant a party's motion to submit briefs, the hearing shall be continued until the hearing examiner has given the briefs sufficient consideration and brings the hearing to a close. The hearing, however, shall be completed no later than 45 days from the date of continuance.

B. The hearing examiner shall prepare a written decision containing their recommendation of action to be taken by the board. The hearing examiner's recommendation may include any, or any combination, of the following:

- (1)** revocation of the license or approval;
- (2)** suspension of the license or approval;
- (3)** limitation or conditioning of the license or approval; and
- (4)** imposition of a fine not to exceed \$1,000 for each violation.

C. Notice of the hearing examiner's recommended action shall be served on the parties within 30 days of the conclusion of the hearing on the matter. Service shall be made by registered or certified mail.

D. The board shall accept, reject or modify the hearing examiner's recommendation by majority vote.

E. The final decision or order shall be issued in writing and shall include a statement of findings and conclusions and the reasons therefore, on all material issues of fact, law or discretion involved, together with the specific action taken, including limiting, conditioning, suspending, or revoking any license or imposing a fine, or any combination thereof. The board shall not impose any sanction or order except within the board's jurisdiction or as authorized by law.

F. The board may dismiss an enforcement action with or without prejudice without recommendation of the hearing officer.

[15.4.12.18 NMAC - Rp, 15.4.12.18 NMAC, 2/23/2021]

15.4.12.19 EX PARTE COMMUNICATIONS:

A. No party or representative of any other person shall communicate off the record with the hearing examiner or any board member except upon notice and opportunity to all parties to participate.

B. Neither the hearing examiner nor any member of the board shall communicate off the record with any party or representative of any party in connection with any issue of fact or law related to a proceeding under this rule except upon notice and opportunity to all parties to communicate.

C. Notwithstanding the provisions of Subsections A and B of 15.4.12.19 NMAC, ex parte communications are permitted, where circumstances require, for procedural or administrative purposes or emergencies that do not deal with substantive matters or issues on the merits if the board member or hearing examiner reasonably believes that no party will gain an advantage as a result of the ex parte communication.

D. Upon receipt of a communication knowingly made or caused to be made by a party to a board member or hearing examiner in violation of this section, the board member or hearing officer may, to the extent consistent with the interests of justice and the policy of the underlying statutes, require the party to show cause why its claim or interest in the proceeding should not be dismissed, denied, disregarded or otherwise adversely affected on account of the violation of this section.

E. This section does not preclude:

(1) the hearing examiner or any member of the board from consulting with board counsel concerning any matter before the board, except any matter relating to a proceeding in which board counsel is representing the state;

(2) any party from conferring with the hearing examiner or board counsel concerning procedural; or

(3) matters that do not involve issues of fact or law related to the proceeding.

[15.4.12.19 NMAC - Rp, 15.4.12.19 NMAC, 2/23/2021]

15.4.12.20 TELEPHONIC HEARINGS:

A. Any party requesting a telephonic hearing shall do so within 10 working days of the date of the notice. When the parties agree to conduct the hearing by telephone, notice of the telephonic hearing shall be made to all parties and shall include all necessary telephone numbers.

B. Any party that has agreed to a telephonic hearing but subsequently requests an in-person hearing shall do so in writing to the hearing examiner no later than 10 days before the scheduled date of the hearing. The request shall specifically state the reasons the requesting party believes an in-person hearing is necessary, including, at a minimum, the issues in question, the expected conflicting testimony, and how an in-person hearing would significantly advance the hearing examiner's fact-finding ability. The hearing examiner's decision to grant or deny the hearing shall be issued in writing and shall include the specific reasons for granting or denying the request. If the hearing examiner grants the request, the hearing shall be rescheduled to a time convenient for all parties. If the hearing examiner denies the request, the telephonic hearing shall proceed as scheduled.

C. The location or locations of the parties during the hearing shall have a telephone and the means by which documents may be transmitted between the parties and hearing examiner.

D. The hearing officer shall initiate the telephone call. The petitioner and respondent are responsible for ensuring that the telephone number to their locations for the telephonic hearing is accurate and that they are available at that telephone number at the time the hearing is to commence. The board's staff shall conduct the hearing on a speaker phone and shall record the hearing, or in the alternative, shall provide a court reporter to transcribe the hearing. Failure to provide the correct telephone number or failure to be available at the commencement of the hearing shall be treated as a failure to appear and shall subject the respondent to a default judgment.

E. The in-person presence of some parties or witnesses at the hearing does not prevent the participation of other parties or witnesses by telephone with prior approval of the hearing examiner.

[15.4.12.20 NMAC - Rp, 15.4.12.20 NMAC, 2/23/2021]

15.4.12.21 APPEALS TO THE DISTRICT COURT. Pursuant to Subsection A of Section 60-2F-24 NMSA 1978, any person aggrieved by a final decision of the board issued pursuant to Section 15.4.12.18 NMAC may appeal to the district court pursuant to the provisions of Section 39-3-1.1 NMSA 1978.

[15.4.12.21 NMAC - Rp, 15.4.12.21 NMAC, 2/23/2021]

HISTORY OF 15.4.12 NMAC: [RESERVED]

History of Repealed Material:

15.4.12 NMAC, Bingo and Raffles - Enforcement Proceedings, filed 3/27/2013 - Repealed 2/23/2021.

Other History:

15.4.12 NMAC, Bingo and Raffles - Enforcement Proceedings, filed 3/27/2013, Replaced by 15.4.12 NMAC, Bingo and Raffles - Enforcement Proceedings, effective 2/23/2021.

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 13 LICENSE OR STAFF PERMIT REVOCATION

15.4.13.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.13.1 NMAC - Rp, 15.4.13.1 NMAC, 2/23/2021]

15.4.13.2 SCOPE: This rule applies to all persons subject to regulations promulgated under the New Mexico Bingo and Raffle Act by the New Mexico gaming control board.
[15.4.13.2 NMAC - Rp, 15.4.13.2 NMAC, 2/23/2021]

15.4.13.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Subsection A of 60-2F-6 NMSA 1978 authorizes the board to grant, deny, suspend, condition or revoke license or permits issued.
[15.4.13.3 NMAC - Rp, 15.4.13.3 NMAC, 2/23/2021]

15.4.13.4 DURATION: Permanent.
[15.4.13.4 NMAC - Rp, 15.4.13.4 NMAC, 2/23/2021]

15.4.13.5 EFFECTIVE DATE: February 23, 2021, unless a later date is cited at the end of a section.
[15.4.13.5 NMAC - Rp, 15.4.13.5 NMAC, 2/23/2021]

15.4.13.6 OBJECTIVE: This rule is established to provide persons holding licenses or staff permits issued by the New Mexico gaming control board notice of the types of circumstances under which the board may revoke the staff permit or license.
[15.4.13.6 NMAC - Rp, 15.4.13.6 NMAC, 2/23/2021]

15.4.13.7 DEFINITIONS: See 15.4.1.7 NMAC for applicable definitions.
[15.4.13.7 NMAC - Rp, 15.4.13.7 NMAC, 2/23/2021]

15.4.13.8 REVOCABLE PRIVILEGE: The holder of a staff permit or license issued by the board under the act has a revocable privilege only.
[15.4.13.8 NMAC - Rp, 15.4.13.8 NMAC, 2/23/2021]

15.4.13.9 GROUNDS FOR REVOCATION OF A STAFF PERMIT OR LICENSE:

A. The board or its agents may initiate action to revoke a staff permit or license for any cause deemed reasonable, including but not limited to the following:

- (1) the making of an untrue or misleading statement of material fact, or willful omission of any material fact, in any application, statement, or notice filed with the board or made in connection with any investigation, including a background investigation, regardless of when discovered by the board;
- (2) conviction of any gambling offense in any jurisdiction, or any offense involving theft, fraud, embezzlement, or any fiduciary misconduct;
- (3) entry of a civil judgment against the licensee that is based, in whole or in part, on conduct that allegedly constituted a crime involving theft, fraud, embezzlement or any fiduciary misconduct;
- (4) direct or indirect association with persons or businesses of known criminal background or persons of disreputable character that may adversely affect the general credibility, security, integrity, honesty, fairness or reputation of the conduct of games of chance;
- (5) failure to timely respond to any request by, or order of, the board or its agent;
- (6) revocation of a work permit, or finding of suitability issued pursuant to the New Mexico Gaming Control Act;
- (7) violation of any provision of the act or this title;
- (8) failure to notify the board in writing of any criminal conviction or criminal charge pending, which is grounds for revocation under this part, against the licensee within ~~ten~~ 10 days of any arrest, summons, or conviction;
- (9) falsification of, failure to make a required entry in, or destruction of records required to be maintained;

- (10) failure to file any report as required under the act or rules;
- (11) failure to appear and testify at the designated time and place, unless excused by the board;
- (12) refusal or failure to possess the licensee's staff permit badge while engaged in the conduct of games of chance;
- (13) failure to follow operating procedures;
- (14) failure to remain current on child support payments; and
- (15) any other cause deemed appropriate by the board.

B. Any person whose staff permit has been revoked by the board may not reapply for a permit or license issued by the board for the period of at least one year pursuant to Section 60-2F-14 NMSA 1978 or as ordered by the board.

[15.4.13.9 NMAC - Rp, 15.4.13.9 NMAC, 2/23/2021]

15.4.13.10 CRIMINAL CONVICTION AS GROUNDS FOR REVOCATION OR SUSPENSION: The board may revoke or suspend the license, or staff permit, of a person convicted of a felony or a crime of dishonesty, regardless of whether that person has exhausted their post-conviction rights and remedies.

[15.4.13.10 NMAC - Rp, 15.4.13.10 NMAC, 2/23/2021]

15.4.13.11 REVOCATION PROCEEDINGS; SURRENDER OF STAFF PERMIT OR LICENSE:

A. If after investigation the board determines that sufficient grounds exist to revoke a staff permit, the board shall initiate a hearing on the matter by issuing a complaint.

B. The required contents and service of the complaint and all other aspects of the proceeding shall be conducted in accordance with board rule 15.4.12 NMAC, "Enforcement Proceedings."

C. A staff permit badge issued by the board is state property and shall be returned to the board by the licensee upon revocation of the staff permit.

[15.4.13.11 NMAC - Rp, 15.4.13.11 NMAC, 2/23/2021]

15.4.13.12 DELEGATION OF AUTHORITY TO INITIATE REVOCATION PROCEEDINGS:

A. At the board's discretion, the board may delegate to the executive director authority to make the initial determination to revoke a staff permit or license and to issue a complaint seeking revocation. The initial determination shall be based on evidence sufficient to support issuance of a complaint seeking to revoke the staff permit or license.

B. The board retains accountability for the authority delegated and retains the authority to make the final decision to revoke a staff permit or license following the initial decision by the executive director and public hearing before the board.

[15.4.13.12 NMAC - Rp, 15.4.13.12 NMAC, 2/23/2021]

HISTORY OF 15.4.13 NMAC: [RESERVED]

History of Repealed Material:

15.4.13 NMAC, Bingo and Raffles - License or Staff Permit Revocation, filed 3/27/2013 - Repealed 2/23/2021,

Other History:

15.4.13 NMAC, Bingo and Raffles - License or Staff Permit Revocation, filed 3/27/2013, Replaced by 15.4.13 NMAC, Bingo and Raffles - License or Staff Permit Revocation, effective 2/23/2021.

TITLE 15 GAMBLING AND LIQUOR CONTROL
CHAPTER 4 BINGO AND RAFFLES
PART 14 ADMINISTRATIVE APPEAL

15.4.14.1 ISSUING AGENCY: New Mexico Gaming Control Board.
[15.4.14.1 NMAC - Rp, 15.4.14.1 NMAC, 2/23/2021]

15.4.14.2 SCOPE: This rule applies to all licensees, applicants for licensure, and persons aggrieved by an action of the board or its agents under the act.
[15.4.14.2 NMAC - Rp, 15.4.14.2 NMAC, 2/23/2021]

15.4.14.3 STATUTORY AUTHORITY: Authority for this rule derives from the New Mexico Bingo and Raffle Act Section 60-2F-3 NMSA 1978. Sections 60-2F-6, 60-2F-23 and 60-2F-24 NMSA 1978 authorize the board to adopt procedural regulations to govern the procedures to be followed in administrative appeal hearings conducted pursuant to the New Mexico Bingo and Raffle Act.
[15.4.14.3 NMAC - Rp, 15.4.14.3 NMAC, 2/23/2021]

15.4.14.4 DURATION: Permanent.
[15.4.14.4 NMAC - Rp, 15.4.14.4 NMAC, 2/23/2021]

15.4.14.5 EFFECTIVE DATE: February 23, 2021, unless a later date is cited at the end of a section.
[15.4.14.5 NMAC - Rp, 15.4.14.5 NMAC, 2/23/2021]

15.4.14.6 OBJECTIVE: This rule establishes the guidelines and procedures for the conduct of hearings under the New Mexico Bingo and Raffle Act when the hearing is initiated by a person aggrieved by an action of the board or its agent. Any person aggrieved by a decision of the board, including a denial of a license or permit, shall request a hearing for review of board action pursuant to 15.4.14 NMAC and obtain a final decision of the board pursuant to 15.4.14.17 NMAC prior to filing an appeal to the district court.
[15.4.14.6 NMAC - Rp, 15.4.14.6 NMAC, 2/23/2021]

15.4.14.7 DEFINITIONS: For purposes of this 15.4.14 NMAC, “party” means each person named or admitted as a party to a proceeding before the board or its duly appointed hearing examiner.
[15.4.14.7 NMAC - Rp, 15.4.14.7 NMAC, 2/23/2021]

15.4.14.8 PUBLIC HEARINGS; LOCATION; HEARING EXAMINER:
A. All hearings held pursuant to Section 60-2F-24 NMSA 1978 shall be conducted by a hearing examiner duly appointed by the board.
B. Except for telephonic hearings, hearings shall be conducted at the office of the board.
C. All hearings held pursuant to Section 60-2F-24 NMSA 1978 shall be open to the public.
D. The hearing shall be recorded on audiotape or other means of sound reproduction, or by a certified court reporter.
E. Any hearing provided for in this rule may be held telephonically, in the interest of a speedy resolution.
[15.4.14.8 NMAC - Rp, 15.4.14.8 NMAC, 2/23/2021]

15.4.14.9 REQUEST FOR REVIEW OF BOARD ACTION:
A. Any person aggrieved by an action of the board or one of its agents may request a hearing for the purpose of review of such action. The appellant shall file the request for hearing within 30 days of the date the action is taken. The request shall include the following:
(1) a statement of the facts relevant to the review of the action;
(2) a statement of the provision of the act and the rules promulgated under the act that are relevant to the review of the action;
(3) a statement of the arguments that the appellant considers relevant to the review of the action; and
(4) any other evidence considered relevant.

B. The hearing examiner will schedule the hearing as soon as practicable but in any event no later than 60 days from the date it receives the appellant's request for hearing. The hearing examiner may extend the 60 day time upon motion for good cause shown, or the parties may extend the 60 day time period by mutual agreement. The hearing examiner shall issue notice of the hearing, which shall include:

- (1) a statement of the time, place and nature of the hearing;
- (2) a statement of the legal authority and jurisdiction under which the hearing is to be held;
- (3) a short and plain statement of the matters of fact and law asserted;
- (4) notice to any other parties to give prompt notice of issues controverted in fact or law; and
- (5) all necessary telephone numbers if a telephonic hearing will be conducted.

C. All parties shall be given the opportunity to respond and present evidence and argument on all relevant issues.

[15.4.14.9 NMAC - Rp, 15.4.14.9 NMAC, 2/23/2021]

15.4.14.10 RECORD OF PROCEEDING:

A. The record of the proceeding shall include:

- (1) all pleadings, motions, and intermediate rulings;
- (2) evidence received or considered;
- (3) a statement of matters officially noticed;
- (4) questions and offers of proof, objections and rulings thereon;
- (5) proposed findings and conclusions; and
- (6) any action recommended by the hearing examiner.

B. A party may request a transcription of the proceedings. The party requesting the transcript shall bear the cost of transcription.

[15.4.14.10 NMAC - Rp, 15.4.14.10 NMAC, 2/23/2021]

15.4.14.11 DISCOVERY; SUBPOENAS:

A. The board may, subject to the rules of privilege and confidentiality recognized by law, require the furnishing of information, the attendance of witnesses, and the production of books, records, papers or other objects necessary and proper for the purposes before it, and may take the deposition of witnesses, including parties.

B. The board may issue subpoenas requiring the attendance and testimony of witnesses and the production of any evidence, including books, records, correspondence or documents, relating to any matter in question in the proceeding. Subpoenas to compel any person to appear at a deposition or at a hearing on the merits of the matter shall be served no later than 10 calendar days before the deposition or hearing unless good cause is shown by the party requesting the subpoena.

C. The subpoena shall state with reasonable specificity the nature of the evidence required to be produced, the time and place of the hearing or deposition, the nature of the inquiry or investigation, and the consequences of failure to obey the subpoena. The subpoena shall be signed and attested to by the board or its designee.

D. Witnesses summoned shall be paid the same fees for attendance and travel as in civil actions in the district court unless otherwise provided for by law.

E. Any party to the proceeding may request issuance of a subpoena by the board in connection with the proceeding. The board shall issue the subpoena upon written application to the board. The subpoena shall show on its face the name and address of the party at whose request the subpoena was issued.

F. Any witness summoned may petition the board to vacate or modify the subpoena served on the witness. The board shall give prompt notice to the party, if any, who requested service of the subpoena. The board may grant the petition in whole or in part if, after the investigation it deems appropriate, the board determines that:

- (1) the testimony or evidence to be produced does not reasonably relate to any matter in question;
- (2) the testimony or evidence to be produced is unreasonable or oppressive;
- (3) the subpoena was not issued a reasonable period of time in advance of the time when evidence is requested; or
- (4) any other reason justifies vacating or modifying the subpoena.

G. In any administrative appeal, the appellant and the board may conduct discovery in accordance with the New Mexico rules of civil procedure for the district courts, except that interrogatories shall be limited in number to 20, including all subparts, unless, upon motion and for good cause shown, the hearing examiner grants a party leave to file additional interrogatories.

[15.4.14.11 NMAC - Rp, 15.4.14.11 NMAC, 2/23/2021]

15.4.14.12 PROCEDURES; EVIDENCE:

- A. Any party may be represented by a person licensed to practice law in the state. An individual appellant may represent himself.
 - B. The rules of evidence as applied in the courts do not apply in these proceedings. Any relevant evidence may be admitted, and such evidence shall be sufficient in itself to support a finding if it is reliable, regardless of the existence of any statutory or common law rule that might make admission of such evidence improper in a civil action. Irrelevant, immaterial, or unduly repetitious evidence may be excluded at a party's request or on the hearing examiner's own initiative.
 - C. Documentary evidence may be received in evidence in the form of true copies of the original.
 - D. Documentary and other physical evidence may be authenticated or identified by any reasonable means that shows that the matter in question is what its proponent claims it to be.
 - E. The experience, technical competence and specialized knowledge of the hearing examiner, the board, or its staff may be used in the evaluation of evidence.
 - F. Evidence on which the board may base its decision is limited to the following:
 - (1) all evidence, including any records, investigation reports, and documents in the board's possession, of which it desires to avail itself as evidence in making a decision, that is offered and made a part of the record of the proceeding;
 - (2) testimony and exhibits introduced by the parties; and
 - (3) official notice of any fact of which judicial notice may be taken and other facts within the board's specialized knowledge. Whenever the hearing examiner takes official notice of any fact, the noticed fact and its source shall be stated at the earliest possible time before or during the hearing, and any party shall be given, on timely request, an opportunity to show the contrary.
 - G. The record will include all briefs, proposed findings and exceptions and shall show the ruling on each finding, exception or conclusion presented.
 - H. A party to a hearing shall submit to the hearing examiner and to all other parties to the hearing all documents to be introduced at the hearing no later than five days from the scheduled hearing date to insure that the hearing examiner and other parties receive the documents before the hearing.
- [15.4.14.12 NMAC - Rp, 15.4.14.12 NMAC, 2/23/2021]

15.4.14.13 CONDUCT OF PROCEEDING:

- A. Unless the hearing examiner reasonably determines that a different procedure is appropriate, the hearing shall be conducted in accordance with the procedures set forth in this rule.
- B. In addition to any procedures described by the act, the following procedures shall apply:
 - (1) the appellant may present an opening statement on the merits and the appellee may make a statement of the defense or reserve the statement until presentation of its case;
 - (2) after the opening statements, if made, the appellant shall present its case in chief in support of its petition;
 - (3) upon conclusion of appellant's case in chief, the appellee may move for dismissal of the petition; the hearing examiner may suspend the hearing and refer the motion to the board, which shall grant, deny, or reserve decision on the motion, with or without argument, as soon as practicable but in no event later than its next regularly scheduled board meeting;
 - (4) if no motion to dismiss is made, or if the board denies or reserves decision on the motion, the appellee shall present its case in defense;
 - (5) upon conclusion of the appellee's case, the appellant may present rebuttal evidence;
 - (6) after presentation of the evidence by the parties, the appellant may present a closing argument; the appellee then may present its closing argument, and the appellant may present a rebuttal argument; and
 - (7) thereafter, the matter shall be submitted for recommendation by the hearing examiner.

[15.4.14.13 NMAC - Rp, 15.4.14.13 NMAC, 2/23/2021]

15.4.14.14 BURDEN OF PROOF: The appellant bears the burden of showing by a preponderance of the evidence that the decision made by the board or its agents should be reversed or modified.

[15.4.14.14 NMAC - Rp, 15.4.14.14 NMAC, 2/23/2021]

15.4.14.15 CONTINUANCES: The hearing examiner shall not grant a continuance except for good cause shown.
[15.4.14.15 NMAC - Rp, 15.4.14.15 NMAC, 2/23/2021]

15.4.14.16 DEFAULT; PROCEDURE FOR RECOMMENDATION OF DEFAULT:

A. Failure of the appellee to schedule a hearing within 60 days, unless the 60 day time period is extended, or of any party to appear at the hearing on the merits personally or by telephone, without having obtained a continuance may constitute a default and an admission on all matters and facts alleged by the opposing party and shall be deemed a waiver of the right to an evidentiary hearing on the matter. The hearing examiner may proceed to consider the matter, and the board may dispose of it, on the basis of the evidence before it.

B. If the appellee fails to schedule a hearing within 60 days, the appellant shall file a motion requesting the hearing examiner to recommend to the board that default judgment be entered against the appellee:

(1) the appellee shall file a response to the motion and shall request a hearing on the motion to recommend default judgment within 10 calendar days of the date the motion is served; failure of the appellee to file a response and to request a hearing shall constitute consent to the granting of the motion; and

(2) if the appellee timely files a response to the motion, the hearing examiner shall hear the matter; the hearing examiner may deny the motion and allow the appellee additional time to schedule a hearing on the merits if an accident, illness or other good cause prevented the appellee from timely scheduling a hearing.

C. If a party fails to appear at a hearing on the merits personally or by telephone the hearing examiner may hear the evidence of witnesses who appear, and make a recommendation to the board based upon such evidence. Upon recommendation of the hearing examiner the board may proceed to consider the matter and dispose of it on the basis of the record before it.

[15.4.14.16 NMAC - Rp, 15.4.14.16 NMAC, 2/23/2021]

15.4.14.17 RECOMMENDED ACTION; FINAL DECISION:

A. At the request of the hearing examiner or upon motion by either party granted by the hearing examiner, and before the hearing examiner recommends action by the board, the parties may submit briefs including findings of fact and conclusions of law for consideration by the hearing examiner. The hearing examiner has the discretion to request briefs or grant a motion to submit briefs on any point of law deemed appropriate by the hearing examiner. Briefs submitted shall include supporting reasons for any findings or legal conclusions and citations to the record and to relevant law.

B. Should the hearing examiner request briefs or grant a party's motion to submit briefs, the hearing shall be continued until the hearing examiner has given the briefs sufficient consideration and brings the hearing to a close. The hearing, however, shall be completed no later than 45 days from the date of continuance.

C. Not more than 30 days after completion of the hearing, the hearing examiner shall prepare a written decision containing their recommendation of action to be taken by the board. The recommendation may propose to sustain, modify, or reverse the initial decision of the board or its agent.

D. Notice of the hearing examiner's recommended action shall be served on the parties as promptly as possible but in no event later than 15 days after the date of the hearing on the matter. Service shall be made by registered or certified mail.

E. The board shall accept, reject or modify the hearing examiner's recommendation by majority vote. The final decision or order shall be issued in writing and shall include a statement of findings and conclusions and the reasons therefore, on all material issues of fact, law or discretion involved, together with the specific action taken to sustain, modify, or reverse the initial decision of the board or its agent.

F. The board may dismiss an appeal with or without prejudice without recommendation of the hearing officer, upon stipulation of the parties.

[15.4.14.17 NMAC - Rp, 15.4.14.17 NMAC, 2/23/2021]

15.4.14.18 EX PARTE COMMUNICATIONS:

A. No party or representative of any other person shall communicate off the record, orally or in writing, with the hearing examiner or any board member except upon notice and opportunity to all parties to participate.

B. Neither the hearing examiner nor any member of the board shall communicate off the record, orally or in writing, with any party or representative of any party in connection with any issue of fact or law related to a proceeding under this rule except upon notice and opportunity to all parties to communicate.

C. Notwithstanding the provisions of Subsections A and B of 15.4.14.18 NMAC, a party may submit information to the board in confidence when such information is required by law or the rules of the board or required by a subpoena issued by the board to be made or transmitted to the board. However, information ruled by the board as non-confidential is subject to the prohibition on ex parte communications withstanding the provisions of Subsections A and B of 15.4.14.18 NMAC, ex parte communications are permitted, where circumstances require, for procedural or administrative purposes or emergencies that do not deal with substantive matters or issues on the merits if the board member or hearing examiner reasonably believes that no party will gain an advantage as a result of the ex parte communication.

D. Upon receipt of a communication knowingly made or caused to be made by a party to a board member or hearing examiner in violation of this section, the board member or hearing officer may, to the extent consistent with the interests of justice and the policy of the underlying statutes, require the party to show cause why its claim or interest in the proceeding should not be dismissed, denied, disregarded or otherwise adversely affected on account of the violation of this section.

E. This section does not preclude:

(1) the hearing examiner or any member of the board from consulting with board counsel concerning any matter before the board, except any matter relating to a proceeding in which board counsel is representing the state; or

(2) any party from conferring with the hearing examiner or board counsel concerning procedural matters that do not involve issues of fact or law related to the proceeding.

[15.4.14.18 NMAC - Rp, 15.4.14.18 NMAC, 2/23/2021]

15.4.14.19 TELEPHONIC HEARINGS:

A. Any party requesting a telephonic hearing shall do so within 10 working days of the date of the notice. When the parties agree to conduct the hearing by telephone, notice of the telephonic hearing shall be made to all parties and shall include all necessary telephone numbers.

B. Any party that has agreed to a telephonic hearing but subsequently requests an in-person hearing shall do so in writing to the hearing examiner no later than 10 days before the scheduled date of the hearing. The request shall specifically state the reasons the requesting party believes an in-person hearing is necessary, including, at a minimum, the issues in question, the expected conflicting testimony, and how an in-person hearing would significantly advance the hearing examiner's fact-finding ability. The hearing examiner's decision to grant or deny the hearing shall be issued in writing and shall include the specific reasons for granting or denying the request. If the hearing examiner grants the request, the hearing shall be rescheduled to a time convenient for all parties. If the hearing examiner denies the request, the telephonic hearing shall proceed as scheduled.

C. The location or locations of the parties during the hearing shall have a telephone and the means by which documents may be transmitted between the parties and hearing examiner.

D. The hearing officer shall initiate the telephone call. The petitioner and respondent are responsible for ensuring that the telephone number to their locations for the telephonic hearing is accurate and that they are available at the telephone number at the time the hearing is to commence. The board's staff shall conduct the hearing on a speaker phone and shall record the hearing, or in the alternative, shall provide a court reporter to transcribe the hearing. Failure to provide the correct telephone number or failure to be available at the commencement of the hearing shall be treated as a failure to appear and shall subject the non-responsive party to a default judgment.

E. The in-person presence of some parties or witnesses at the hearing does not prevent the participation of other parties or witnesses by telephone with prior approval of the hearing examiner.

[15.4.14.19 NMAC - Rp, 15.4.14.19 NMAC, 2/23/2021]

15.4.14.20 APPEALS TO THE DISTRICT COURT: Pursuant to Subsection A of 60-2F-24 NMSA 1978, any person aggrieved by a final decision of the board issued pursuant to Section 15.4.14.17 NMAC may appeal to the district court pursuant to the provisions of Section 39-3-1.1 NMSA 1978.

[15.4.14.20 NMAC - Rp, 15.4.14.20 NMAC, 2/23/2021]

HISTORY OF 15.4.14 NMAC: [RESERVED]

History of Repealed Material:

15.4.14 NMAC, Bingo and Raffles - Administrative Appeal, filed 3/27/2013 - Repealed 2/23/2021,

Other History:

15.4.14 NMAC, Bingo and Raffles - Administrative Appeal, filed 3/27/2013 Replaced by 15.4.14 NMAC, Bingo and Raffles - Administrative Appeal, effective 2/23/2021.